

AU-TLShos03

Terms and conditions for a hotel

Date: [\[Date\]](#)

Terms and conditions for the provision of services at the [name] Hotel, owned by [] [], []

1. Definition

The following definitions apply in these :

- 'Arrival' means the date on which the Facilities are to be provided or shall
- 'Client' means the person for whom the Hotel has agreed to provide the
- 'Contract' means the contract for the provision of the Services
- 'Deposit' means the payment specified in paragraph 5
- 'Hotel' means [name] which are owned by [name] of [address], [] .
- 'Keys' includes any type of security tool allowing the Client access to his ()
- 'Services' means the provision of accommodation, function room hire and/or supply of food and beverages and other services, associated with hotel services, by the Hotel, [] .
- 'Schedule' means the Schedule of deposits and charges and payments and cancellation
- 'Standard Charges' means the charges shown in any current brochure or other
- 'Terms' means these terms and conditions.

2. All contracts

These Terms apply to all contracts of any kind made by the Hotel with its Clients and apply to all reservations, bookings and agreements for accommodation,

3. Reservations

3.1. If the Hotel confirms a reservation by any method (telephone, email message, online booking system or other)

[24]
()

3.2. If the credit card details and authority are not provided to the Hotel by the Client then the

()

4. Supply of the Services

4.1. The Hotel will supply the Services to the Client under the Contract. The Client shall at his

4.2. The Hotel :

4.2.1 To comply with statutory (

4.2.2 Out of unforeseen necessity, and

4.2.3 In any event,

5. Charges

The charges payable by the Client shall be specified in writing by the Hotel, provided that where

The Standard

All charges shall

6. Deposit payments

Deposits are non-

OR,

If your hotel don't take a deposit,

7. Your credit card details

7.1. Upon confirmation of the

7.2. All personal and credit

7.3. Charges to credit cards shall only be taken where the Client does not
(
)

8. Payment

8.1. The payments to be made to the Hotel by the
(
)

8.2. If any of the Services under the Contract

8.3. Any additional charges due to the Hotel

8.4. Any additional charges due to the Hotel

9. Client obligations

9.1. [There is a dress code in force for](#)

11

9.2. [Arrival and departure times for](#) [2 . 00pm 10 :
00am]

9.3. The Client is responsible to ensure the good conduct of his guests in

9.4. The Client has an obligation to ensure:

9.4.1 that he does

9.4.2 that he does nothing to cause a fire,

9.4.3 that he complies with directions

9.4.4 that he leaves

10. Cancellation charges

10.1. The Client agrees to pay charges to the Hotel in the event of

10.2. Cancellation charges

10.3. Cancellation charges may, in the discretion of the

11. Variation in requirement for Services

Any variation in numbers, accommodation and food and
[(
)]

12. Liability of Hotel

12.1. When the Hotel supplies the Services, which include any services
supplied by a third party, the Hotel does not

12.2. The Hotel shall have no liability to the Client for any loss, damage,
costs or expenses or other claims for

12.3. Except in respect of death or personal injury caused by the negligence
of the Hotel, or as expressly provided in these Terms, the Hotel shall
not be liable to the Client by reason of any innocent representation or
any implied warranty, condition or other term,

, () , ,
) (,
,

13. External contractors and Equipment

13.1. The Hotel must be notified by the Client of any external contractor which

13.2.

[]

13.3.

13.4.

13.5.

14. Termination

14.1. If the Client:

14.1.1 commits any material breach of these Terms,

14.1.2

14.2.

15. Entire understanding

16. Severability and waiver

16.1.

16.2.

17. Jurisdiction

Acceptance by guest

'Cancellations

'General

"

"
18

Signed: [\[guest name\]](#)

Schedule: Deposits, charges, payments and cancellation charges

[]

Deposits

[\$]

Charges

[] :

[] .

For example:

Double room with shared bathroom

Double room with private ensuite bathroom

Other

Breakfast daily

Safe and safe key, per day

Cancellation charges policy

:

For example:

/

- , .
- , .
- () .

:

- 14 : 20 %
\$ 50 ,
- 48 : 50 % 14
- 48 , -

Amendments to bookings

For example

14 , 14
()
\$ 25
,[]

Payment terms

:[].

Explanatory notes:

Terms and conditions for a hotel

General notes:

1. These terms and conditions provide for the regulation of the provision of hotel services to clients and for payments to be made and ancillary matters. It is absolutely vital that every client is made aware of the existence and nature of these terms and conditions at the time that he enters into reservations and bookings (whether he asks to see them or not - but they must be available).

Paragraph specific notes:

Note: numbering refers to paragraph numbers.

- 2 This applies these standard terms to all contracts which the hotel makes with its clients.
- 5 This provides for a long-stop where the charges for particular services are not expressly agreed in advance - such as drinks from the bar.
- 9 This provides important information about arrival and departure times, ensuring the good conduct of all guests, security, avoidance of danger, dealings with keys and compliance with notices.
- 10 Cancellation charges are explained here.
- 12 This limits the hotel's liability generally to the cost of the services, except in relation to causing death or personal injury, as avoiding liability for these is not permitted.
- 14 Provides the circumstances in which any contract subject to these terms may be terminated.

End of notes