

AU-TLStra01

Tour operator: terms and conditions

Terms and conditions of [\[Coastal ...\]](#)

We are [business name], a company registered in [■ ■ ■ ■], ■ ■ ■ ■ [■ ■ ■ ■].

Our address is [\[address\]](#).

These terms and conditions are your contract with us for provision of ■■■■■■
■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■.

In this document, "you" and "your" include the lead-named person on the confirmation invoice (who must be at least 18 years old)

These are the agreed terms

1. Definitions

"Holiday" means [any adventure/holiday/event/activity] ■■■■■
■■■■■.

"Holiday Services" means our service in providing a Holiday.

2. The contract between us

[illegible][illegible]

2.3. If we are unable to accept your booking, we will of .

[illegible]

5. What is NOT included?

- 5.1. return flights to the holiday destinations;
- 5.2. all other costs incurred before you board transport at the meeting point and ■■ ;
- 5.3. travel insurance or any other insurance ■■■■■■■■■■■■■■■■■■■■ ;
- 5.4. passport and visa costs;
- 5.5. vaccinations and medication, before, during ■■■■■■■■■■■■■■■■■■■■
■■■■■ ;
- 5.6. food and drink over and above what we ■■
;
- 5.7. gratuities you choose to give, in addition to any we give ■■ .

6. Holiday prices

- [illegible]

7. Special requests

Any special requests relating to your travel arrangements must be sent to us at the time of booking in writing. While we try to meet your reasonable requests, we do not guarantee that they will be fulfilled. If we are able to confirm

For travel by air

more than [42] days before departure: 40% of booking cost

between [41 ■■■■ 30] ■■■■■■■■■■ 50% of booking cost

■ ■ ■ :

[29 or fewer] days before departure No refund

[illegible]

11.3. In any circumstances giving rise to cancellation, we will consider allowing you to transfer the money [] . , , .

11.4. In any of the above circumstances, ■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■
■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■ [14] ■■■■■ .

[illegible]

12. If we cancel your Holiday or make changes

[illegible][illegible]

12.1.1 accept the change; or

[illegible][illegible]


16. Help we need from you

17. Terms and conditions of third party providers


[illegible][illegible]

18. Miscellaneous matters

[illegible]

18.2. 

[illegible]

18.4. 

[illegible]

[illegible][illegible]

$\frac{1}{\sqrt{2}} \left(\begin{matrix} 1 & -i \\ i & 1 \end{matrix} \right) = \frac{1}{\sqrt{2}} \left(\begin{matrix} 1 & -i \\ i & 1 \end{matrix} \right)$

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Explanatory notes:

Tour operator: terms and conditions

General notes

[illegible]

For more information and detailed guidance please visit:

<https://www.business.gov.au/Planning/Industry-information/Tourism-industry>

<https://www.accc.gov.au/publications/travel-accommodation-an-industry-guide-to-the-australian-consumer-law>

Paragraph specific notes

Notes numbering refers to paragraph numbers.

1. Definitions

You should first decide on the contents of the document, then return to check what definitions are needed and whether they really ■■■■■■■■■■
■■■■■■■■■■.

[illegible][illegible][illegible]

2. The contract between us

[illegible]

3. Your authority to book for others

[illegible]

4. What is included in the price of a Holiday

This and the following paragraph ■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■.

[illegible]

Edit according to reflect your actual procedures.

5. What is NOT included

[illegible]

Edit or delete as you require.

6. Holiday prices

A framework of practical business provisions.

Whatever cost that will be required. ■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■
■■■■■■■■.

Edit as you require.

7. Special request

By all means edit ■■■■■■.

If applicable then edit to ■ ■ ■ ■ . ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ .

Edit as you require.

[illegible][illegible]

This paragraph gives
.....

Edit as you require.

This is important. Leave as it is.

This paragraph limits your liability. It follows that each case which comes to Court is taken on its own facts.

(, ,)

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,

,

/

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When it is obvious that client needs help for some reason, then _____ . _____ , _____ / _____

