

CA-TLStr01

Tour operator: terms and conditions

- 10.2. You must inform us about your intention to transfer
..... [.....]
..... .
- 10.3. You and the transferee will accept that you and he/she will be
.....
..... ,
..... .
- 10.4. Our administration charge for a transfer made more than [07 / 20 / 30]
..... \$[150].
..... [07 / 20 / 30]
..... \$[300].
- 10.5. Please note that some airlines may treat your transfer as a cancellation
and re- ,
..... ,
.....
..... .
- 10.6. We will not refund or compensate you if changes made
..... , - ,
.....
..... .

11. Cancellation by you

- 11.1. If you or a member of your party needs to cancel your booking, you
must tell us by
.....
.....
..... :

For travel by coach:

more than [42] :

between [41 and 30] : 30 %
.....

between [20 and 7] : 70 %
.....

[6] :

For travel by air

more than [42] : 40 %

between [41 and 30] : 50 %

[29 or]

11.2. If you or a member of your party cancels your booking due to an

11.3. In any circumstances giving rise to cancellation, we will consider allowing you to transfer the money

11.4. In any of the above circumstances,

Note: we strongly recommend

12. If we cancel your Holiday or make changes

Because we make travel arrangements far in advance,

12.1. We will always inform you

12.1.1 accept the change; or

12.1.2 accept our offer

.....
.....
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.....,
.....,
.....,
.....
.....

16. Help we need from you

.....
.....:

16.1. [.....]
.....
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16.2.,
" "
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.....,
.....
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16.3.,
.....,
..... (.....)
.....
.....

16.4. (.....)
.....
.....,
.....,
.....
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.....,
.....

12. If we cancel your holiday or make changes

This paragraph gives
.....

Edit as you require.

13. If you have a complaint

This is important. Leave as it is.

14. Limitation on our liability

This paragraph limits your liability. It follows that each case which comes to Court is taken on its own facts.
..... (.....,,)
.....
.....,,,,,,,,,,,
..... /
.....

When it is obvious that client needs help for some reason, then
.....
.....,
..... /
..... /
.....

15. Passport, visa and immigration requirements

We have no comment.

16. Help we need from you

An optional provision
.....

Edit or remove as you require.

17. Terms and conditions of third party

You will be aware that you are now responsible
....., " "
..... ".
.....

18. Miscellaneous matters

