IE-TCpro01

Terms and conditions template: professional consultancy business; includes licence for supporting product or systems

Terms and Conditions

These are the terms and conditions subject to which we allow you to use Our Website. By visiting or using Our Website, or [redacted].

We are [trade name], a company registered in [[redacted]], [redacted] [[redacted]].

Our address is [address]

VAT Registration Number: [number]

You are: Anyone who uses Our Website or buys any [redacted].

It is now agreed as follows:

1. Definitions

"Device"	Includes a computer, any work station, [redacted].
"Copy or Publish"	with reference to a Licensed Product, means reproducing or publishing in whole or in part, using any means, in any medium. It includes breaking up, [redacted].
"Detailed Specification"	means the written specification of the Work you have instructed us to do, [redacted].
"Documentation"	means the instruction manuals, user guides and other documentation [redacted].
"Future Deal"	means any agreement or arrangement made after today whereby we agree that you may use any system, [redacted].
"Intellectual Property"	means intellectual property owned by us, of every sort, whether or not registered or registrable in any country, including intellectual property of all kinds

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	coming into existence after today; and including, among others, patents, trade marks, unregistered marks, designs, copyrights, software, domain names, discoveries, creations and inventions, together [redacted]. [redacted] - [redacted], [redacted], [redacted] [redacted].
“Know-how”	means methods, procedures and ways of working and organising which are [redacted].
“Licence”	means the licence granted by us to you in the terms of this [redacted].
“Licence Fee”	means the sum or sums payable for the [redacted].
“Licensed Product”	means any product, material or thing offered for licence by us on Our Website, including the Software, and whether or not bought by you. A reference to “Product” shall be a [redacted].
“Our Website”	means any website or service designed for electronic access by mobile or fixed devices which is owned or operated by us or any member of the [our name] group of [redacted]. [redacted].
“Services”	means all of the services available from Our Website, [redacted].
“Software”	means the software which constitutes the Licensed Product or which provides any electronic function [redacted].
“Work”	means the work we do to provide the [redacted].

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2. Interpretation

Unless the context clearly requires otherwise, the interpretation of this agreement shall [redacted]:

2.1. a reference to one gender shall include any or all genders and a reference to the singular may be interpreted [redacted].

2.2. a reference to a person includes a human individual, a corporate entity and any organisation [redacted].

2.3. a reference to a person includes reference to that person's successors, legal representatives, permitted assigns and any person to whom rights and obligations are transferred or passed as a [redacted], [redacted], [redacted]-[redacted].

2.4. in the context of permission, "may not" in connection with an [redacted], [redacted] "[redacted]".

2.5. [except where stated otherwise,] any obligation of any person arising from this [redacted];

2.6. any agreement by either party not to do or omit to do something includes an obligation not to allow some [redacted].

2.7. a reference to an act or regulation includes new law of substantially the same [redacted].

2.8. in any indemnity, a reference to costs or expenses shall be construed as including the estimated cost of management time of [redacted], [[redacted] € 200 [redacted]].

2.9. these terms and conditions apply to all supplies of Services by us to you. [redacted].

2.10. this agreement is made only in the English language. If there is any conflict in meaning between the English language version of this agreement and any version or [redacted], [redacted].

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3. Entire agreement

3.1. We represent, warrant and guarantee that we have the full right, power and authority to license and distribute the Licensed Product, including all the [images, photos, animations, audio and video components, [redacted], [redacted], [redacted], [redacted]].

3.2. If you use Our Website in any way and make an order on behalf of another person you warrant that you have full authority to do [redacted].

3.3. You accept responsibility for compliance with the laws and importation procedures of your jurisdiction which might affect your right to import, export or use the Software, [redacted].

3.4. This agreement contains the entire agreement between us and supersedes all previous [redacted].

3.5. Conditions, warranties or other terms implied by statute or common law in any country are excluded [redacted].

3.6. In entering into this contract you have not relied on any representation or information from any source except the [redacted].

3.7. As an exception to the last previous sub paragraphs, the parties do rely [redacted]:

[Enter list of other docs and dates [redacted]]

4. Basis of contract

4.1. Subject to these terms and conditions, we agree to complete the Work and to provide to you some or all of the Services [redacted].

4.2. The contract between us comes into existence only when we write to you to confirm that we agree to provide to you the Service you want.

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Your payment does not create a contract. [redacted].

4.3. We do not offer the Services in all countries. We may refuse to provide Services if [redacted].

4.4. Some of our Services are now or may in future, be available to you only subject to additional terms. Those terms will be set out on Our Website. You now agree that [redacted], [redacted].

4.5. If we give you free access to a Service or feature on Our Website which is normally a charged feature, and that Service or feature is usually subject [redacted], [redacted].

4.6. We may change this agreement and / or the way we provide the Services, [redacted]. [redacted]:

4.6.1 the change will take effect when we post [redacted].

4.6.2 you agree to be bound by any changes. If you do not agree to be bound by them, [redacted].

OR

4.6.3 we will give you notice of the change. If you do not accept the change, we will refund the money [redacted].

4.6.4 if you make any payment for Services or goods in the future, you will do so under [redacted].

OR

4.7. Our contract terminates on the earliest of:

4.7.1 our completion of any Work for which you have paid us. If there is any doubt as to when [redacted], [redacted], [redacted];

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4.7.2 our having worked for the amount of time for which you have paid us, [redacted].

4.8. You do not become a client for the time when after completion of one piece of Work we start another. Each piece of Work is a new retainer which terminates when that Work is done. If we should give advice on the same [redacted], [redacted].

4.9. The price of any Service or Licence Fee may be changed by us at any time. We will never change a price so as to affect the [redacted].

4.10. There is no contract between us for any free Service, so you do not become a client by using any free Service and we are not [redacted].

4.11. You agree that you are bound by these terms (or the latest version of them) for all future contracts with [redacted], [redacted].

5. Price and payment

5.1. Prices for business Services are exclusive of any applicable value added tax or other sales tax. Prices for Services which [redacted] .

5.2. Charges for Services are fixed whenever it is reasonably possible [redacted].

5.3. When we do not provide fixed charges for the Service, we will charge by the hour. In that case all Work done, including all Documentation, letters, e-mails, faxes and telephone calls [redacted] [[redacted]].

5.4. Estimates of charges will be provided [redacted].

5.5. Payment will be due to us within [seven days] of [redacted].

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5.6. Payment may be made by credit card to Our Website, by cheque, [redacted].

5.7. If we do not receive payment within the period required, we shall stop the Work [redacted].

5.8. It is possible that the price may have increased from that posted on Our Website. If that happens, we will not provide the Services [redacted].

5.9. Bank charges by the receiving bank on payments to us will be borne by us. All other charges relating to payment [redacted].

5.10. The Licence Fee is included in the [redacted].

OR

5.11. The Licensed Product is supplied to you for the price € [100]. [redacted] € [100].

5.12. Any details given by us in relation to exchange rates are approximate only [redacted].

6. Cancellation and refunds

This paragraph applies if you buy as a consumer as defined in the European Union (Consumer Information, Cancellation and Other Rights) Regulations 2013. Provided the [redacted], [redacted].

6.1. We now inform you that information relating to all aspects of our Products and Services is not in this document but in our marketing material, [redacted].

Please note that following sub paragraphs apply to the Services we [redacted].

6.2. The following rules apply to cancellation [redacted]:

6.2.1 If you have ordered our Service but we have not yet started to work for you, you may cancel your order without giving a reason, at any time within 14 days [redacted]. [redacted]

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[redacted].

6.2.2 If you want us to start work before 14 days has passed, you can opt out of your cancellation right. To do that you have to instruct us to start your work as soon as we [redacted]. [redacted].

6.2.3 If you have ordered our Service and we have started to work for you, you may cancel your order without giving a reason, at any time within 14 [redacted]. [redacted].

6.2.4 If you do so, you will owe us for work done to the date of [redacted].

6.2.5 If you give up your right to cancel, that will apply to all work we [redacted].

6.3. In any of the above circumstances, we will return any money [redacted] 14 [redacted].

Please note that following sub-paragraphs apply only to a Licensed Product you download [redacted].

6.4. If you buy a Product which is delivered to you in soft copy, whether by download, or email or some other medium, the law provides that you can opt out of your right to the 14 [redacted]. [redacted], [redacted].

6.5. You do this by instructing us to arrange delivery immediately, or as soon as we can. If you do that, we will [redacted].

6.6. By accepting these terms, you now agree that you are instructing us to deliver immediately and you understand that, in doing so, [redacted] 14 [redacted].

6.7. This paragraph does not affect your rights in the event [redacted].

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7. Liability for subsequent defects

7.1. Please check the Product received from us immediately you [download it / [redacted] / [redacted]].

7.2. If you find an error or defect in the Product, you must tell [redacted] [[redacted]].

7.3. The procedure to report an error or [redacted]:

7.3.1 you must report to us as soon as any defect is discovered but not later than [[redacted]] [redacted].

7.3.2 before you report to us, please carefully re read the [manual, processor requirements, system compatibility] [redacted].

7.3.3 please tell us clearly what is the fault you complain of, when it first became apparent or arises, [redacted].

7.4. If we agree that the Product is faulty, [redacted]:

7.4.1 fix the issue within [3] days and immediately send [redacted], [redacted]

7.4.2 refund the full cost you have paid.

8. Grant of Licence

8.1. We do not offer the Licence in all countries. We may refuse or revoke a Licence and return your [redacted].

8.2. You acknowledge that [Our name] owns all right, title and interest in and to the Licensed Product and that you have [redacted].

8.3. Subject to payment of the Licence Fee [from time to time,] and to the other terms of this agreement, we grant to you a Licence for [number] [redacted] [[redacted] [[redacted], [redacted]]].

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OR

8.4. The Licence shall be for one year, renewable annually, [redacted].

AND

8.5. If any renewal payment is not made before the annual renewal date, we may [redacted]. [redacted], [redacted].

8.6. The Licence is non-exclusive, [redacted]-[redacted], [redacted]-[redacted].

8.7. No express or implied licence of the Licensed [redacted].

8.8. If and whenever the parties agree to a Future Deal, the terms [redacted].

8.9. If any information you give to us [redacted], [redacted].

8.10. [Every publication or appearance [redacted][[redacted]]].

9. Restrictions on use of Licensed Product

You agree that you will not:

9.1. use the Licensed Product for any purpose or in any way except as you selected [redacted]. [redacted], [redacted], [redacted], [redacted];

9.2. use a Licensed Product in part [redacted], [redacted];

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9.3. separate the component parts [redacted];

9.4. reverse engineer, [redacted], [redacted];

9.5. sub-license, rent [redacted], [redacted], [redacted];

9.6. Copy or Publish [redacted];

9.7. represent or give the [redacted];

9.8. remove any identification or reference number [redacted].

10. Copying the Licensed Product

10.1. Every publication or appearance of a Licensed Product on a website must be protected as [redacted], [redacted]. [redacted] "[redacted]" [redacted].

10.2. You may install and use one copy of the Software on a single Device. You may [redacted], [redacted], [redacted].

10.3. The primary user of the Device on which [redacted].

10.4. You must not install the Software on more than two Devices and you must [redacted]. [[redacted]].

10.5. If you have bought multiple Licences of the Software, you may make the number of additional copies of [redacted], [redacted]. [redacted]

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[redacted].

AND/OR

10.6. Despite the above [redacted], [redacted]:

10.6.1 once for the purpose of system maintenance [redacted];

10.6.2 to a contractor of yours whose contract is to work on the project or purpose for which you have bought the Licensed Product. [redacted].

11. Freedom to transfer

11.1. You may permanently transfer [redacted], [redacted]:

11.1.1 you retain no copies;

11.1.2 you transfer all of the Licensed Product ([redacted], [redacted], [redacted]);

11.1.3 within 14 days of any transfer, the [redacted].

OR

You may not assign, delegate, sub-contract, mortgage, charge or otherwise transfer any of your rights and obligations under this [redacted], [redacted], [redacted].

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12. Renewal payments

12.1. At least [four] weeks before expiry of the period, for which you have paid a Licence [redacted] .

12.2. At any time before expiry of your Licence, you may [redacted] .

12.3. At expiry of your Licence we shall automatically take payment from your credit [redacted] .

13. U.S. Government end users

[Product name] is a "commercial item" as that term is defined at 48 C.F.R. 2.101. Consistent with 48 [redacted] .

14. Service provision

14.1. The Services are listed and described on Our Website. Once you [redacted] .

14.2. In order to provide [redacted] :

14.2.1 access to the [redacted] ;

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14.2.2 access to the [redacted];

14.2.3 information and confirmation from you on any [redacted].

14.2.4 [more]

14.3. The provision of our Service relies on a schedule of Work. If you are [redacted].

14.4. Our Services will be delivered by [edit to the code or content of [redacted] / [redacted] / [redacted] - [redacted]] [redacted] / [redacted], [redacted] / [redacted].

14.5. If we are not able to provide your Services within [10] [redacted], [redacted] - [redacted].

14.6. [Subject to the foregoing provisions set out in paragraph five; once Service [redacted], [redacted] 21 [redacted]. [redacted].]

OR

14.7. If we have started to Work for you and you cancel this contract, [redacted], [redacted].

OR

14.8. All monies paid by you to us are non-refundable and [redacted] / [redacted].

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14.9. You may not share [redacted].

15. Security of your credit card

We will take [redacted].

15.1. Card payments are not processed through pages controlled by us. [redacted].

15.2. If you have asked us to remember your credit card details in readiness for your next purchase [redacted], [redacted]. [redacted].

16. Indemnity

You agree to indemnify us [redacted], [redacted]:

16.1. your failure [redacted];

16.2. your breach of this agreement;

16.3. any act, neglect [redacted], [redacted], [redacted];

16.4. a contractual claim [redacted];

16.5. a breach [redacted].

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17. Security of Our Website

If you violate [redacted].

You now agree that [redacted], [redacted]:

17.1. modify, copy, or cause damage [redacted], [redacted];

17.2. link to Our Website in any way that would cause the appearance [redacted];

17.3. download any part [redacted], [redacted];

17.4. collect or use [redacted], [redacted], [redacted];

17.5. aggregate, copy or duplicate in any manner any of the [redacted], [redacted];

17.6. share with a [redacted].

18. Representative liaison

18.1. With effect from entering into this agreement [or your acceptance of these terms [redacted]] [redacted]:

18.1.1 organising [monthly] [redacted];

18.1.2 providing all information and [redacted].

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18.2. Each month our representative will prepare a progress report on [redacted] [redacted] [redacted] .

19. Work management procedure

19.1. We shall prepare the Detailed Specification for [redacted] . [redacted] .

19.2. You will within [seven days] of receipt of the Detailed Specification either [redacted] . [redacted] .

19.3. We shall take account of all reasonable comments and/or requests for [redacted] .

19.4. The process described above will be [redacted] ([redacted]) [redacted] .

20. Content of Detailed Specification

The Detailed [redacted] ([redacted])

20.1. [list [redacted]].

20.2. details of each commonly accepted standard which [redacted] , [redacted] .

21. Dissatisfaction with the Services

21.1. If for any reason you are not completely [redacted] , [redacted] 30 [redacted] , [redacted] .

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AND / OR

21.2. If for any reason you are not completely happy [redacted] .

OR

21.3. Our most important task is to ensure your absolute satisfaction. We will always strive to reach [redacted] :

21.3.1 exactly why you think we have failed;

21.3.2 the date, [redacted] ;

21.3.3 when and how you discovered the failure;

21.3.4 the result of the failure;

21.3.5 your suggestion as to action [redacted] .

21.4. To do this, it is [redacted] .

OR

21.5. The procedure for complaints about our Services is set out on [redacted] .

AND

21.6. You now agree that you commit a breach of this contract if you seek repayment of money paid to us by asking your credit card provider to credit back a payment [redacted] € [100] [redacted] .

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22. Confidentiality

22.1. We are both aware that in the course of our Work for you we [redacted] .

22.2. We both now undertake for ourselves and for every employee or sub-contractor whose services we may use both [redacted] ([redacted]) [redacted] .

22.3. For the purposes of your above undertaking, [redacted] ([redacted]) [redacted] .

22.4. Each of us now undertakes to the other to make all relevant employees, agents and sub-contractors [redacted] - [redacted] .

22.5. Each of us now undertakes to the other that for the period of 12 months following completion of [redacted] .

22.6. The provisions of the last previous sub paragraph [redacted] .

23. Intellectual Property

You agree that at all times you will:

23.1. not disclose to any person [redacted] ;

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23.2. not cause or permit [redacted];

23.3. indemnify us for any [redacted];

23.4. on the expiry or termination of [redacted];

23.5. not use any name or mark [redacted];

23.6. so far as concerns Software [redacted], [redacted]:

23.6.1 copy, or [redacted];

23.6.2 use it [redacted];

23.6.3 give access to it [redacted], [redacted];

23.6.4 in any way provide [redacted].

24. Disclaimers and limitation of liability

(This is the first of two options, depending on your customer base. [redacted]*:* [redacted]*.* [redacted]*.)*

24.1. The law differs from one [redacted]. [redacted].

24.2. All implied conditions, warranties and terms are excluded from this agreement. If in any jurisdiction [redacted], [redacted], [redacted], [redacted], [redacted].

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24.3. We make no [redacted]:

24.3.1 that the Licensed Product will be data secure;

24.3.2 that the Licensed Product or [redacted], [redacted], [redacted];

24.3.3 malfunction in any hardware of yours;

24.3.4 malfunction in any Licensed Product provided [redacted];

24.3.5 the provision or failure to provide any firewall;

24.4. We claim no expert knowledge in any subject. [redacted].

24.5. You agree that in any circumstances when we may become liable to [redacted], [redacted] 12 [redacted].

24.6. We shall not be [redacted]:

24.6.1 indirect or consequential loss; or

24.6.2 economic loss or other loss of turnover, [redacted], [redacted], [redacted].

24.7. This paragraph (and any other paragraph which excludes or [redacted]) [redacted], [redacted], [redacted], [redacted], [redacted].

24.8. If you become aware of any breach of any term of this [redacted], [redacted] [[redacted]]. [redacted] [[redacted].]

(Option two: use this option (to [redacted]) [redacted]. [redacted].)

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24.9. The law differs from one [redacted].

24.10. All implied conditions, warranties and terms are excluded from this agreement. If in any jurisdiction [redacted].

24.11. [redacted]:

24.11.1 useful to you;

24.11.2 of satisfactory quality;

24.11.3 fit for a particular purpose;

24.11.4 [redacted].

24.12. [redacted].

24.13. [redacted].

24.14. [redacted]:

24.14.1 malfunction in any hardware of yours;

24.14.2 [redacted];

24.14.3 the provision or failure to provide any firewall;

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24.14.4 [redacted];

24.14.5 delivery of Content, material or any message;

24.14.6 privacy of any transmission;

24.14.7 [redacted];

24.14.8 [redacted];

24.15. [redacted]. [redacted]. [redacted], [redacted] “[redacted]” [redacted].

24.16. [redacted], [redacted], [redacted]. [redacted].

24.17. [redacted], [redacted] 12 [redacted].

OR

24.18. [redacted], [redacted], [redacted] € [10 , 000]. [redacted], [redacted].

24.19. [redacted] ([redacted]) [redacted], [redacted], [redacted], [redacted], [redacted], [redacted].

24.20. [redacted], [redacted] [[redacted]]. [redacted]

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[.]

24.21. .

25. Termination

This agreement may be terminated:

25.1. .

25.2. [35] ;

25.3. , ( ).

25.4. .

26. Dispute resolution

“ ” ( ) 2015 .

:

26.1.

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[redacted] [redacted].

26.2. [redacted] [redacted] ([redacted])]

26.3. [redacted], [redacted].

26.4. We can propose an ADR Provider or will listen to your proposal. If you are in any way concerned, you should read the regulations at: http://ec.europa.eu/consumers/odr/.

27. Miscellaneous matters

27.1. [redacted]. [redacted] 2018 [redacted] [redacted].

27.2. [redacted], [redacted] - [redacted].

27.3. [redacted], [redacted], [redacted], [redacted]. [redacted], [redacted].

27.4. [redacted].

27.5. [redacted], [redacted]:

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27.5.1 [redacted];

27.5.2 cancel any order at our discretion;

27.5.3 issue a claim in any court.

27.6. [redacted].

27.7. [redacted], [redacted].

27.8. [redacted], [redacted]. [redacted]-[redacted]. [redacted].

27.9. [redacted]-[redacted].

It will be deemed to have been delivered:

[redacted]: [redacted];

[redacted]: [redacted] 72 [redacted];

[redacted]-[redacted]-[redacted]: [redacted] 24 [redacted]-[redacted]. [[redacted]-[redacted]. [redacted], [redacted]].

27.10. [redacted], [redacted], [redacted].

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27.11. [redacted], [redacted].

27.12. [redacted], [redacted].

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■■■■■■■■■■■■■■■■■■■■■■: ■■■■■■■■■■■■■■■■■■■

AND

- ■■■

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[redacted].

[redacted], [redacted].

[redacted], [redacted], [redacted]-[redacted].

[redacted], [redacted] [redacted].

[[redacted]. [redacted], [redacted].]

Model cancellation form

[[redacted]. [redacted]. [redacted].]

[redacted] [redacted], [redacted], [redacted], [redacted]-[redacted]]:

[redacted]/[redacted]/[redacted]/[redacted] [redacted].

[redacted] [redacted]/[redacted] [redacted],

[redacted]: [redacted],

Address: [enter your address],

Signature: (only if this form is notified on paper)

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Date: [date]

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Licensed Product

Your right to cancel

[redacted] ([redacted] , [redacted]) [redacted] 2013 , [redacted] 14 [redacted] .

[redacted] 14 [redacted] . [redacted] .

Exception when you opt out

[redacted] :

- by allowing you to download; OR
- by our sending as an email attachment; OR
- ([redacted]) [redacted]

[redacted] / [redacted] 14 [redacted] , [redacted] .

[[redacted] . [redacted] 1 - [redacted] & [redacted] 2 - [redacted]]

Option 1

[redacted] [[redacted] / [redacted]], [redacted] :

- [redacted] [[redacted] ,] [redacted] 14 [redacted] .

  AND

- [redacted] , [redacted] [[redacted]] [redacted] .

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AND

- ■■■

Explanatory notes:

Terms and conditions template: professional consultancy business; includes licence for supporting product or systems

General notes

1. About the European Union (Consumer Information, Cancellation and Other Rights) Regulations 2013

For a business which provide services and deals with digital content (soft copy), ■ .

To keep it simple, if you supply product in soft copy through email or download option, you are treated as a service provider. Somewhat similar provisions will be applicable to you for supply of services too. In ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■

i. the circumstances under which the customer loses the ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ .

Next, we will tell you about the ■ ■ ■ ■ ■ ■ ■ ■ .

If the client at any time chooses to order a service or purchase a soft copy product from your website, he may cancel his order within 14 days without giving any reason. When he cancels the order, you ■ 14 ■ .

But there is a way out. If the customer instructs you to supply service or send him soft copy product before the 14 day period expires, and provided you have warned the customer that he will lose his right to cancel, then the customer has opted out and lost his right to cancel. ■ ■ ■ ■ ■ ■ ■ ■ - ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■

■ ■ ■

■ ■ ■

■ ■ ? ■ ■ ■

If the product is not of satisfactory quality, as described, and fit for the purpose for which the consumer [redacted] , [redacted] . [redacted] .

8. Grant of Licence

This paragraph contains a menu of items. Here you should not merely decide which item applies, but use our sub-paragraphs to construct the package of business terms you require. It is unlikely [redacted] . [redacted] . [redacted] .

9. Restrictions on use of Licensed Product

This paragraph provides technical restrictions which are applicable in particular to software. If you delete [redacted] , [redacted] .

10. Copying the Licensed Product

This paragraph applies to a software-related product. Edit to suit the [redacted] .

11. Freedom to transfer

This paragraph requires no explanation. Treat [redacted] .

12. Renewal payments

This paragraph is required only if you sell by subscription. [redacted] - [redacted] , [redacted] .

Provision of this info is evidence of permission to debit your card but does not alone permit [redacted] , [redacted] . [redacted] , [redacted] “ [redacted] ” [redacted] .

13. U.S. Government end users

We respectfully suggest that you take our word for the requirement to leave this provision in [redacted] .

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14. Service provision

Edit to comply with exactly what information or other involvement you require from your client; how you will “ ■ ■ ■ ■ ” ■ ■ ■ ■ ■ ■ ■ ■ ; ■ ■ ■ ■ ■ ■ ■ ■

Service provision is unlikely to be perfect 100% of the [redacted].

If you have decided to use [redacted].

22. Confidentiality

We have included this paragraph because a business has so many secrets [redacted].

23. Intellectual property

Few business managers appreciate just how much IP is owned [redacted].

The question of who [redacted].

24. Disclaimers and limitation of liability

We do not have sufficient information about your business [redacted].

Our aim in drawing this paragraph is to limit your liability as far as possible, particularly against events [redacted]!

There is a substantial set of law which regulates what you can sell to [redacted],

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[redacted].

On top of that solid legal structure is an even larger structure relating to protection [redacted]. [redacted], [redacted], [redacted]. [redacted]-[redacted].

We have therefore provided not merely alternative provisions within this paragraph, but [redacted]. [redacted]; [redacted]"[redacted]"[redacted]. [redacted].

If you sell Worldwide, [redacted]-[redacted].

It is possible that neither of these alternatives will be entirely enforceable. [redacted], [redacted]. [redacted]-[redacted].

Our best advice to you is to include these disclaimers so far [redacted], [redacted]. [redacted].

You will see that we have also included in the provision for [redacted]. [redacted].

25. Termination

It is after termination that conflicts [redacted]. [redacted], [redacted]. [redacted].

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26. Dispute resolution

This paragraph sets out standard terms as required [redacted] ([redacted]) [redacted] 2015 . [redacted] . [redacted] :

The new law is directed at those [redacted] 1000 [redacted] .

The purpose of mediation (the most common form of ADR) is to settle a dispute. In practice it should [redacted] . [redacted] , [redacted] “ [redacted] ” [redacted] . [redacted] . [redacted] , [redacted] , [redacted] .

Mediation costs money. [redacted] , [redacted] .

There seems to be some confusion in the EU regulations as to [redacted] . [redacted] . [redacted] , [redacted] 2010 .

As a result of that act, arbitration entails very similar procedures to those in [redacted] . [redacted] . [redacted] “ [redacted] ” [redacted] . [redacted] . [redacted] !

The new regulations require that if you know of a mediator, you should [redacted] . [redacted] , [redacted] . [redacted] , [redacted] .

From here [redacted] .

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The law requires that when your internal complaint handling procedure is exhausted then you [redacted].

26.4: in the unlikely event that your business [redacted] ([redacted] ?) [redacted], [redacted].

However, as an online seller of goods / services the law requires you to provide a link to online alternative dispute resolution platform which is at http://ec.europa.eu/consumers/odr/

You may find more details at:

http://www.irishstatutebook.ie/eli/2015/si/500/made/en/print

https://www.eccireland.ie/

Do [redacted].

27. Miscellaneous matters

A number of special points. We have identified each of these as [redacted], [redacted]. [redacted]. [redacted].

Notice of right of cancellation

At the end of the terms document, [redacted].

The first part is your notice to your customers. [redacted], [redacted]. [redacted].

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We have also provided the required information about the cancellation notice followed by [redacted] . [redacted] , [redacted] . [redacted] , [redacted] .

End of notes

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