

IE-TCsga06

## **Website terms and conditions template: international sale of goods to business**

## Trading terms and conditions of [ ■■■■■■■■■■■■ ]

These terms and conditions are the contract between you and [Our Name] (“us”, “we”, etc). By visiting ■■■■■■■■■■■■, ■■■■■■■■■■■■ ■■■■■■■■■■■■.

I / We are [your business name], [a company registered in [country], number [ ■■■■■■■■■■■■ ]. ■■■■■■■■■■■■ [ ■■■■■■■■■■■■ ]]

You are: Anyone who uses Our Website.

Please read this agreement carefully and save it. If you do not agree with ■■■■■■■■■■■■, ■■■■■■■■■■■■.

### The terms and conditions:

## 1. Definitions

In this agreement:

- “Carrier” means any person or business contracted by us to carry ■■■■■■■■■■■■.
- “Content” means any material in any form published on Our Website by us ■■■■■■■■■■■■.
- “Goods” means any of the goods we offer for sale on Our Website, or, if ■■■■■■■■■■■■, ■■■■■■■■■■■■.
- “Incoterm” means latest version of pre-defined commercial rules of international trade published by ■■■■■■■■■■■■ 2020.
- “Our Website” means any website of ours, and includes all ■■■■■■■■■■■■.

## 2. Interpretation

In this agreement unless the context otherwise requires:







- 5.8. [Any information given by us in relation to exchange rates are approximate only] .
- 5.9. If, by mistake, we have under-priced the Goods, we will not be liable to supply those Goods to you at the , .
- 5.10. The price of the Goods does not include the delivery charge which will be charged at . [ 'Help' ]
- 5.11. If we owe you money (for any reason), we will credit your [ 14 ] .

## 6. Security of your credit card

We take care .

- 6.1. Card payments are not processed through pages controlled by us. .
- 6.2. If you have asked us to remember your credit card details in readiness for your next purchase , .

## 7. Payment on running credit account

This paragraph applies .

- 7.1. Payment is due to reach our account before the .

.....  
..

7.2. On request, we will supply .....  
.....  
.....

7.3. Our accounting system will automatically charge interest .....  
....., .....  
... [ 1 ] .....

7.4. If money due remains overdue after one month, the rate we charge will  
..... 15 %. .....  
.....  
.....  
.....

## 8. Delivery and pick up

8.1. Goods are delivered within [30] .....  
.....

8.2. Deliveries will be made by the Carrier .....  
.....  
.....

8.3. If we are not able to deliver your Goods within [30] .....  
....., .....  
..... - .....  
.

8.4. We may deliver the Goods .....  
.....

8.5. [Goods are sent at our risk .....  
.....  
.....].

8.6. All Goods must be signed for on delivery by an adult aged 18 years or  
over. If no one of that age is at the address when .....  
.....  
.....  
.....  
....., .....  
.....

.....  
.

8.7. Signing "Unchecked", "....."  
.....

8.8. [Goods are sent by post. ....  
.....  
.....]

8.9. If we agree with you to deliver on a particular day or at a particular  
time, we will .....  
.....  
.....  
..... - .....

8.10. Some Goods will be delivered direct from the manufacturer who will  
contact .....  
....., ..  
.....

8.11. Some Goods are so large and heavy that delivery .....  
....., ..  
.....

8.12. Time for delivery specified on the order, ....., ..  
.....  
.....

8.13. We are happy for you to pick up Goods from our shop/ .....  
.....  
..... [ .....  
..... ]

8.14. If you ..... :

8.14.1 we will not .....  
..... ;

8.14.2 Goods are at your risk from .....  
.....  
..... / .....

8.14.3 you agree that you are responsible for everything that happens  
after ....., ..  
....., .....







12.1. We do not accept returns unless there was a [REDACTED]  
[REDACTED]  
[REDACTED].

12.2. The Goods must be returned to [REDACTED]  
[REDACTED] [ 20 ] [REDACTED].

12.3. So far [REDACTED], [REDACTED]:

12.3.1 with both Goods and [REDACTED]  
[REDACTED];

12.3.2 securely wrapped;

12.3.3 including our delivery slip;

12.3.4 at your risk and cost.

12.4. The procedure for return of Goods is set out on [REDACTED]  
[REDACTED], [REDACTED]  
[REDACTED].

OR

12.5. You must tell us by email message to [address] that you would like to  
return Goods, specifying exactly what Goods and [REDACTED], [REDACTED]  
[REDACTED]  
[REDACTED]. [REDACTED]  
[REDACTED], [REDACTED]  
[REDACTED].

OR

12.6. [REDACTED]  
[REDACTED] [REDACTED]. [REDACTED]  
[REDACTED]  
[REDACTED]: [REDACTED]  
[REDACTED], [REDACTED]  
[REDACTED].

12.7. [REDACTED]  
[REDACTED]  
[REDACTED].

12.8. [REDACTED]  
[REDACTED] 12 [REDACTED].





















The seller makes the goods available at a named place of delivery. This can either be the seller's premises or any other place. This term places the maximum obligation on the buyer and minimum obligations on the seller. EXW is often used when making an initial quotation for the sale of goods without any costs included. The buyer pays all transportation costs and also bears the risks for bringing the goods to their final destination.

**FCA – Free Carrier**

The seller hands over the goods, cleared for export, into the disposal of the first carrier (named by the buyer) at the named place. The carrier can be anyone i.e. buyer, seller or third party. The passing of risk depends on the where the goods are delivered. If the goods are delivered at seller's premises, the risk passes to the carrier at the time the goods are handed over to the carrier. If the goods are delivered at another place, the risk passes to the carrier at the time the goods are loaded on the carrier's vehicle.

**CPT - Carriage Paid To**

The seller pays for the carriage and delivers the goods to the buyer by handing them over to the carrier at the named place of destination.

**CIP – Carriage and Insurance Paid to**

The seller pays for carriage and insurance to the named destination point, except for the cost of insurance.

**DAP – Delivered at Place**

The seller pays for carriage to the named place, except for costs related to import clearance, unloading, and customs duties.

**DPU – Delivered at Place Unloaded**

The seller pays for carriage, except for costs related to import clearance, and assumes all risks . . . . .

**DDP – Delivered Duty Paid**

The seller is responsible for delivering the goods to the named . . . . .

**Rules for Sea and Inland Waterway Transport**

The four rules defined . . . . . 2020 . . . . . :

**FAS – Free Alongside Ship**

The seller is responsible for delivering goods to the buyer . . . . .

**FOB – Free on Board**

The seller is responsible for loading the goods on board . . . . .

**CFR – Cost and Freight**

The seller must deliver the goods to the buyer and pay . . . . .

**CIF – Cost, Insurance and Freight**

CIF is exactly the same as CFR except . . . . .



