

IE-TCtk02

Website terms and conditions template: bed and breakfast business

Terms and Conditions

These terms and conditions regulate both the Booking you ordered through Our Website and the occupation of your Room or other facility when you come to our House. When [redacted], [redacted].

We are [your business name], name of [person/name of company] a company registered in [country], [redacted]. [redacted]

Our address is [address]

VAT Registration Number:

You are: Anyone who uses Our Website [redacted].

These are the agreed terms

1. Definitions

“Booking” means the booking of accommodation offered by [redacted].

“Our Website” means any website or service designed for electronic access by mobile or fixed devices which is owned or operated by [redacted].

“Room” means any room offered for Booking.

“House” means our [hostel / bed and breakfast / hotel / home] [redacted].

“Services” means the provision by us of any accommodation and/or supply [redacted].

2. Interpretation

In this agreement unless the context otherwise requires:

2.1. the headings to the paragraphs and schedules (if any) to this agreement are inserted [redacted].

4. Your Booking

4.1. You may place a Booking either by:

4.1.1 giving your credit or [REDACTED]
[REDACTED]; [REDACTED]

4.1.2 paying for your Booking in [REDACTED]
[REDACTED], [REDACTED]
[REDACTED].

4.2. If you give us your credit or debit card details we do [REDACTED]
[REDACTED]. [REDACTED]
[REDACTED].

4.3. You cannot transfer or resell your Booking (in whole or in part). [REDACTED]
[REDACTED] ([REDACTED]
[REDACTED]) [REDACTED] [REDACTED]
[REDACTED].

OR

4.4. In making a [Our name] Booking you agree to not [REDACTED]
[REDACTED]
[REDACTED] [REDACTED].

4.5. We reserve the right to terminate your Booking and retain any money
paid to [REDACTED]
[REDACTED]
[REDACTED] [REDACTED] - [REDACTED]
[REDACTED].

4.6. You may make a Booking on someone else's behalf. [REDACTED]
[REDACTED]
[REDACTED].

4.7. You can only make a Booking if you are 18 years old or over. [REDACTED]
[REDACTED] 18 [REDACTED]
[REDACTED]. [REDACTED] [REDACTED]
[REDACTED].

4.8. Sale rates are only available on Our Website.

6.6. We accept payment by cheque on a company or business account provided we have it [] .
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.

7. Cancellation and relocation

7.1. A Room is reserved up to [6.00]
.
.

7.2. You may cancel a Booking order at [10 .00]
.

7.3. If you cancel within the period specified above, we shall refund any payment you may have .
 ,
 .
 ,
 .

7.4. The confirmation of cancellation that we
.
.

7.5. If you cancel a Booking request after [1.00]
 ,
 .

7.6. If a Room is ()
 :

7.6.1 provide an alternative Room in the House; or

7.6.2 at your request, cancel your Booking and
 () .

7.7. If you are due to pay on arrival at the House we will take payment
 .
 ,
 () .

Explanatory notes

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General notes

1. About European Union (Consumer Information, Cancellation and Other Regulation) 2013

A business providing accommodation (Bed and breakfast) is partially exempt from the provisions of the Regulation.

To keep it simple, when a customer asks for booking, The ONLY provisions which affect your business are provision of information relating to rooms (description, price, identity, address and full contact details).

Here is a short version:

- a. description of the main characteristics of the rooms;
- b. the total price of the goods or services;
- c. Your identity, land address and full contact details;
- d. the arrangements for payment and delivery of the goods or services;
- e. the telephone cost of communicating with you when it is not calculated in the price.

The rooms you book and other services (if any) you offer is for a specific date and as per order of the specific customer; therefore, your customer does not have any right under the Regulations to cancel the booking and claim a refund. Rather cancellation will be dealt on the terms of the booking conditions.

2. What you need to do to comply with the Data Protection Act 2018

The Act applies to all personal data you collect, use or store. The scope of the Act is broad.

We have drawn a comprehensive privacy notice. It reassures your website visitors that you take their privacy seriously. More importantly, your adopting it will prompt you to make whatever changes are necessary in your day to day business. You can download it at <https://www.netlawman.ie/d/website-privacy-policy>

