

IN-TCtk04

Website terms and conditions template: ticketing agency

Date: [\[date\]](#)

Terms and Conditions

These terms and conditions are the contract between you and [Our Name] (“us”, “we”, etc). By visiting or using Our Website,

If you violate these terms we may terminate your use of Our Website, bar you from future use of Our Website, cancel

We are [merchant name], a company registered in [country], number [Company
]. []

GST Registration Number: [number]

You are: Anyone who uses Our Website

These are the agreed terms:

1. Definitions

“Content”	means the textual, visual or aural content that is encountered as part of your experience on Our Website. It may include, among other things: text,
“Event”	means an Event for which Tickets are offered
“Organiser“	means a promoter, producer, performer or venue manager
“Our Website”	means all of the hardware and software installation that
“Ticket”	means any Ticket sold or offered for sale

2. Basis of Contract

2.1. In entering into this contract you have not relied on any representation or

- 2.2. You acknowledge that you understand exactly what is included in the price of a Ticket and you are satisfied that the
- 2.3. The Contract between us comes into existence only when we write to you to confirm that the Ticket you want is available. Your payment does not create a contract. If

OR

- 2.4. Unfortunately, we cannot guarantee that every Ticket advertised on Our Website is available. If at any time you pay for a Ticket which

- 2.5. When you buy a Ticket through us, the price you pay includes [/]

- 2.6. We may change this agreement and / or the way we provide a Ticket,

- 2.6.1 the change will take effect when we

- 2.6.2 if you make any payment for Tickets or

- 2.7. When you buy a Ticket, in law you buy a personal licence

- 2.8. To discourage unfair practices, we will not sell to you more than

- 2.9. We may restrict sales to a maximum number of Tickets per person, per group or per credit card. If you

2.10. You may not resell any Ticket. If

3. Organisers' standard terms

Each Ticket is issued subject to the terms and conditions of the Organiser. Full details are available on the Event website or at the

3.1. Breach of these terms and conditions will entitle the Organiser to cancel

3.2. We operate under the terms and instructions of an Organiser. We may not exchange a Ticket,

3.3. If you wish to combine one or more Tickets with the provisions of other services such as hospitality or

3.4. You may not use

3.5. An Organiser may

3.6. If you fail a security search,

- 3.7. If you arrive after the start time, it may
- 3.8. The Organiser may reserve the right to provide an alternative seat
- 3.9. There will be no
- 3.10. You must not use photographic or recording equipment without have obtained
- 3.11. At some venues you may not bring in:
- 3.12. Neither an

4. The price, payment and delivery

- 4.1. The price payable for a Ticket is
- 4.2. All monies paid by you
- 4.3. We do not control the stock of unsold Tickets. We
- 4.4. Your [Tickets] will be delivered

OR

- 4.5. Some Tickets are held by us in stock. We order others from the Organiser. We aim to despatch Tickets

4.6. We advise you to check your []

5. Cancellations and returns

5.1. Our role is limited to acting as a market place.

[/ /].

5.2. If you anticipate the possibility of some difficulty,

[/ /]

5.3. Once you have bought your Ticket we are committed to

[/ /].

5.4. You accept that there may be pricing errors on Our Website. In the

5.5. After you have bought Tickets, we have no further legal responsibility to you.

5.6. Without liability, we will try to

:

5.6.1 general information;

5.6.2 seats at any rescheduled Event ()

;

5.6.3 a full or partial

5.7. If an Event is moved or rescheduled,

6. Interruption to our service

6.1. If it is necessary for us to interrupt our service,

6.2. You acknowledge that our

6.3.

7. Disclaimers and limitation of liability

7.1.

7.2.

7.3.

7.4.

7.5.

7.5.1 useful to you;

7.5.2 of satisfactory quality;

7.5.3 fit for a particular purpose;

7.5.4 , ,

7.6. .

7.7. .

7.8. [/]. [/]. ,

7.9. , . ,

7.10. () , ,

8. Miscellaneous matters

8.1. , .

8.2. , ,

8.3.

8.3.1

8.3.2

8.3.3 issue a claim in any court.

8.4.

8.5.

8.6.

8.7.

It shall be deemed to have been delivered:

72

24 ;

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Explanatory notes

Website terms and conditions template: ticketing agency

Paragraph specific notes:

Notes following the numbered paragraphs

1. Definitions

We know nothing about your business, so we cannot provide you with defined terms which precisely describe what you sell. Most people do not read your terms (even if they have to “tick the box”). The people who do take the trouble to read them are likely to be the sort of people who expect the same attention to detail from you as they themselves give to their purchase of your goods or services. It therefore helps you to obtain their business if your terms

We use	You decide to change to
Goods	Products / Dolls / Software / Furniture
Services	SuperHosting / ProAccounting / Our Advisory Service
Our Website	The Jones Site / Our Website

But if you do change the defined word, **make**

You should first decide on the contents of the document, then return to check

2. Basis of contract

This important paragraph is a mix of important law and matters you decide as policy. We have provided a long menu to enable you to

3. Organisers’ standard terms

Strictly, it should be necessary in this document to set out only your own terms and conditions. However, we think it is useful also to remind your

buyers of some of the more important terms in the contract of any Event

4. The price, payment and delivery

Enter the exact procedure you require.

“ ”

5. Cancellations and returns

If you sell Tickets for

6. Interruption to our service

We have no comment

7. Disclaimers and limitation of liability

We have given you very strong

You will see that we have also included in the provision for

8. Miscellaneous matters

A number of special points. We have identified each of these as

End of notes