

Tour operator: terms and conditions

Terms and conditions of booking a Tour with [\[Butterfly Holidays Ltd\]](#)

Booking Procedure

The following booking conditions, together with the information set out on the relevant tour page of the Butterfly Holidays website will

In this contract a reference to "you" and "your" include the lead-named person on the confirmation invoice (who must be at least 18 years old)

"We" are [Butterfly Holidays Ltd of \[address\]](#).

"Conservation Donation" means the sum specified in our brochure for each Tour as a contribution to a

"Meeting Point" means the place specified by us in the Tour Pack as the place

"Start Date" means the date on which you board our

"Tour" means a holiday organised by Butterfly Holidays Ltd.

"Tour Pack" means whatever documents we send to you in hard or soft copy

The contract between us comes into existence when we send out our confirmation invoice which confirms your booking. You will have undertaken to pay for the holiday you have booked and we will

If you make a booking on behalf of others as well as yourself, we shall take it that you have the authority of each of those other people to enter into that contract and that you and they have agreed to be jointly and severally

If we are unable to accept your booking, we will of

For you to make a booking, we require your deposit and a completed booking form. Our confirmation invoice will be sent to you by post or email. We may decline your booking for any reason and we do not have to give

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What is included in the price of a Butterfly Holiday?

- travel from the meeting point to your return to the departure point (which);
- accommodation and all meals (unless otherwise);
- drinking water;
- services of one or more leaders;
- a donation to a designated conservation project

What is NOT included?

- return flights to the tour destination;
- all other costs incurred before you board transport at the meeting place and ;
- travel insurance or any other insurance ;
- passport and visa costs;
- vaccinations and medication, before, during ;
- food and drink over and above what we ;
- gratuities you choose to give, in addition to any we give

Payment procedures

Payment and failure to pay

The last date for payment of the balance of the cost of your holiday will

If you do not pay us before the last date for payment,

Late Bookings

Any holidays requested less than six weeks

Surcharges

The prices given on our web site and in our brochure are calculated at costs current at the time we fixed them. If costs

5 %

No matter what the increase,

If we increase the price of your Tour by more 5 %,

Refunds

Deposits are non-refundable (exceptions below) but in some cases may be transferable to another Butterfly holiday. As stated on the tour web

Cancellations by you

If you cancel your booking either through failure

- More than 42 : 60 %
- Between 29 and 42 : 60 %
- Between 15 and 28 : 80 %
- Fourteen days or less before departure () 100 %

The above dates refer

If circumstances force you to

If you are unavoidably prevented from joining the Tour, you may transfer your place to

28

In any circumstances giving rise to cancellation, we will consider allowing you to transfer

Cancellation by us

We reserve the right to cancel any tour, for which there are not enough bookings, not less than four

For this reason, we suggest

Payment Type

All payments to us may be made by cheque Butterfly

Alternatively, payment may be made

You agree that all these provisions are reasonable.

Payment Protection

All payments received by us will be

The Tour

Tour Information

Approximately [four weeks] before the Start ,

:

- location of Meeting Point and time of meeting;
- climate and clothing recommendations;
- any important details ;
- a checklist

Accommodation

We will arrange accommodation as close as reasonably possible to the butterfly sites we visit. Accommodation will be in good

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- We reserve the right to change - (" - ").
- Single rooms are normally available at an extra , ,
- accommodation in some countries will be of a lower standard than comparable .

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Changes of Itinerary

Despite careful planning, it is possible that

It is also possible that new information on

Baggage restrictions

OR

Baggage restrictions

The following baggage allowances apply to our holidays:

Set out allowances and restrictions

Travel Insurance

Passport, Visa and Health Requirements

Please note carefully:

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- ;
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Limitations on our liability

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- ; ()
- () ;
- ;

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- medical emergencies;
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Furthermore:

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Help we need from you

Participation & Behaviour

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Complaints

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Explanatory notes:

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General notes

As we explained in the page from which you clicked to buy this document, we have presented it in a format which looks unlike a usual legal format. There are no numbers with sub numbers and even sub-sub numbers. There are no lists and there is no legal jargon. WE have done this because this document serves not only as your legal contract with your travelers but also, to some extent, as a source of information. If you present it openly, rather than as a “click through” on the journey to make payment, your clients

Notes following the text of the document

Definitions

You should first decide on the contents of the document, then return to check

Included and not included

We have placed this near the top of the document because it is so important that every client sees the information clearly.

Payment and refunds and cancellation

These provisions are precisely stated so as

Information pack

You have to provide a lot of information to your clients. Some of it is known to you only a short time before the departure of

”) (, “

Limitation of liability

See our note above. This paragraph is largely a statement of

End of notes