UK-TCits06

Website terms and conditions template: software or app download site

Terms and Conditions

These terms and conditions are the contract between you and [Our Name] ("us", "we", etc). By visiting or using Our Website,				
We ar	e [trade name], a compa	any registered in [• • •], • • • [• • • • • •].		
Our a	ddress is [address]			
VAT F	Registration Number: [No	umber]		
You a	re: Anyone who uses O	ur Website		
should	e read this agreement can be seen that the seen the agreed terms:	arefully and save it. If you do not agree with it, you		
	3			
1.	Definitions			
	"Content"	means the textual, visual or aural content that is encountered as part of your experience on Our Website. It may include, among other things: text,		
	"Intellectual Property"	means intellectual property owned by us, of every sort, whether or not registered or registrable in any country, including intellectual property of all kinds coming into existence after today; and including, among others, patents, trade marks, unregistered marks,		
	"Licence"	means a licence granted by us to you in the terms of		
	"Our Website"	means any website or service designed for electronic access by mobile or fixed devices which is owned or operated by us [or any member of the [• • • •] • • •		

"Post"		means place on or into Our Website any Content or material .		
"Proc	duct"	means any software or other product sold or offered for		
"Services"		means all of the services available from Our Website,		
Inte	rpretation			
In thi	s agreement unle	ss the context otherwise requires:		
2.1.	a reference to a person includes a human individual, a corporate entity and any organisation			
2.2.	a reference to a person includes reference to that person's successors, legal representatives, permitted assigns and any person to whom rights and obligations are transferred or pass as a • • • • • • • • • • • • • • • •			
2.3.	in the context of permission, "may not" in connection with an ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■			
2.4.	the headings to the paragraphs and schedules (if any) to this agreement are inserted ••••••••••••••••••••••••••••••••••••			
2.5.	any agreement by either party not to do or omit to do something includes an obligation not to allow some • • • • • • • • • • • • • • • • • • •			
2.6.	a reference to a same ■ ■ ■ ■	n act or regulation includes new law of substantially the		
2.7.	these terms and conditions apply to all supplies of Products by us. They They They They They They They They They They They They They They They They They They They They They They They They They They They They They They They They They They They They They			
2.8. this agreement is made only in the English language. If there conflict in meaning between the English language version of t		, , , , , , , , , , , , , , , , , , , ,		

■ .

agreement and any version or - - - - - - - - - - - - - - - - - -

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3. Basis of Contract

3.1.	When you buy a Product, you are in fact buying a Licence to use that Product for [one = = = / = = =], = = = = = = = = = = = = = = =		
3.2.	year is	ontinuation of your Licence by us or by you after the expiry of one is a new contract under the terms then Posted on Our Website.	
		, /	
3.3.	[Unfortunately, we cannot guarantee that every Product advertised on Our Website is available. If at any time a Product • • • • • • • • • • • • • • • • • • •		
3.4.	In entering into this contract you have not relied on any representation or information from any source except the		
3.5.	You acknowledge that you understand exactly what is included in a Product and you are satisfied that the Product •••••;		
3.6.	The contract between us comes into existence when we receive		
OR			
3.7.	The contract between us comes into existence only when we write to you to confirm that we agree to provide to you the Product you want. Your payment does not create a contract.		
3.8.	We ma	ay change this agreement and / or the way we provide a Product,	
	3.8.1	The change will take effect when we Post Post	
	3.8.2	We will give you notice of the change. If you do not accept the change, we will refund	
	3.8.3	If you make any payment for Products or Services in the future, you will do so under	

4. The Licence

4.1.	Subject to the terms of this agreement, we grant to you a limited Licence to use a Product for your personal or business use.
4.2.	The Licence is for the specific period for which you have bought it. The Licence expires at the end of that period if not renewed. Expiry cannot remove or reduce
	••.
4.3.	If you have bought a single-user Licence, you may install and use it on not more $\blacksquare \blacksquare \blacksquare \blacksquare [\blacksquare \blacksquare \blacksquare \blacksquare] \blacksquare $
4.4.	If you have bought a multi-user Licence, you may install and use it on the number of
4.5.	You may not copy a Product except for the purpose of system maintenance, nor may you transfer
You	r account and personal information
5.1.	When you visit Our Website, you accept responsibility for any action done by any person using your name, account or password. You should take all necessary steps to ensure that the password is kept confidential and secure and should inform us immediately if you have any reason to believe that
5.2.	You agree that you have provided accurate, up to date, and complete information about yourself. We are not responsible
	■■.
5.3.	You agree to notify us of any changes in your information immediately it occurs. If you do

6. The price

6.1.	The price payable for a Product is clearly ••••••••••••••••••••••••••••••••••••
6.2.	The price charged for any Product may differ from one country to another. You may not be entitled to •••••••••••••••••••••••••••••••••••
6.3.	The price of a Product may be changed by us at any time. We will never change a price so as to affect
6.4.	Prices are inclusive of any applicable value added • • • • • • • • • • • • • • • • • •
6.5.	All monies paid by you to us are non-refundable and cancellation and/or termination of this agreement by you or us at any
Can	cellation and refunds
This a	and the following paragraph applies if you buy as a consumer as defined Consumer Contracts (Information, Cancellation and Additional Charges) ations 2013. Provided
7.1.	If you buy a Product which is delivered to you in soft copy, whether by download, or email or some other medium, the law provides that you can opt out of your right to the 14 day cancellation period. This is
7.2.	You do this by instructing us to arrange delivery immediately, or as soon as we can. If you do that, we will
7.3.	By accepting these terms, you now agree that you are instructing us to deliver immediately and you understand that, in doing so, •••••••••••••••••••••••••••••••••••
7.4.	This paragraph does not affect your rights in the event ■ ■ ■ ■ ■ ■

8. Liability for subsequent defects

9.

8.1.	Please check the Product received from us immediately you [download it / • • • • • • / • • • • • •].			
8.2.	If you find an error or defect in the Product, you must tell			
8.3.	The pro	The procedure to report an error or ••••••••:		
	8.3.1	you must report to us as soon as any defect is discovered but not		
	8.3.2	before you report to us, please carefully re read the [manual, processor requirements, system compatibility]		
	8.3.3	please tell us clearly what is the fault you complain of, when it first became apparent or arises,		
8.4.	If we a	gree that the Product is faulty, ■■■■■■■■■■ :		
	8.4.1	fix the issue within [3] days and immediately send \blacksquare \blacksquare \blacksquare \blacksquare		
	8.4.2	refund the full cost you have paid.		
Ren	ewal _l	payments		
9.1.	At least [four] weeks before expiry of the period for which you have paid, we shall send you a message to your last known email address to tell you that your Licence to use a Product			
9.2.	You may cancel ongoing provision of a Product at any time on giving us 21 clear days notice, by email through Our Website, or by telephone to any number specified [in Our Website]. Payment will			
9.3.	At expiry of your [Our Name] Licence we shall automatically take payment from your credit card of the sum specified on the invoice sent			

earlier and shall confirm the renewal $\blacksquare \blacksquare \blacksquare$

	OR	
	9.4.	You agree to pay the [monthly / yearly] licence fee for a Product, from the credit card, information for which you have already, or will have, supplied to us. After that period has expired, you authorise us to arrange withdrawal of funds on this card in payment of your subscription
	0.5	If you have made nayment in some way other than by gradit gard, the
	9.5.	If you have made payment in some way other than by credit card, the Licence will be renewed only if you I I I I I I I I I I I I I I I I I I
	9.6.	If we change the nature or provision of a Product, you may terminate
		this contract and we
	9.7.	If a change we make in the provision of a Product, involves action on your part, and you do not take that
10.	Fore	eign taxes, duties and import restrictions
	10.1.	If you are not in the UK, we have no knowledge of, and no ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
	10.2.	You are responsible for purchasing a Product which you are lawfully able to import and for the payment of import • • • • • • • • • • • • • • • • • • •
11.	Sec	urity of your credit card
	We ta	ke care = = = = = = = = = = = = = = = = = = =
	11.1.	Card payments are not processed through pages controlled by us.

11.2.	,	r next purchase
	••••	
Diss	satisfa	ection with a Product
These	e provisio	ons apply if you buy from
•••	:	
12.1.	■,■■	ny reason you are not completely • • • • • • • • • • • • • • • • • • •
OR		
12.2.		ost important task is to ensure your absolute satisfaction. We will strive to reach
	••••	
12.3.	The pro	ocedure to = = = = = = = = = = = = = = = = = = =
	12.3.1	you must report to us as soon •••••[••••]•••••
	12.3.2	before you report to us, please carefully re • • • • • • [•
		•.
	12.3.3	please tell us clearly what is the fault you • • • • • • • • • • • • • • • • • • •
		••••••
12.4.	If you c	do not follow the procedure for complaints

13. How we handle your Content

13.1.	Our privacy policy is strong and precise.
13.2.	If you Post Content to any public area of Our
13.3.	■■■. Even if access to your text is behind a user registration it ■■■■■
13.4.	Posting content of any sort does not change your
13.5.	■ ■ . You understand that you are personally responsible for your breach of
13.6.	You accept all risk and
13.7.	Please notify us = = = = = = = = = = = = = = = = = =
Res	trictions on what you may Post to Our Website
	vite you to Post Content to Our Website in several ways and for differen ses. We
We do	o not undertake to moderate or check every item Posted, but we ■ ■ ■ ■

	You agree that you will not use or		
14.1.	be unlawful, •••••;		
14.2.	consist in • • • • • • • • • • • • • • • • • •		
14.3.	be obscene, ••••, ••••, ••••;		
14.4.	be sexually explicit or pornographic;		
14.5.	be likely to deceive any person or be • • • • • • • • • • • • • • • • • •		
14.6.	request or collect passwords or other personal • • • • • • • • • • • • • • • • • • •		
14.7.	be used to sell any goods or services or for any other commercial use not intended by		
14.8.	include anything other than words (i.e. \blacksquare		
	facilitate the provision • • • • • • • • • • • • • • • • • • •		
14.10.	link to • • • • • • • • • • • • • • • • • •		
14.11.	Post excessive or • • • • • • • • • • • • • • • • • •		
14.12.	sending age-inappropriate		

15.	Your Posting: restricted content		
	In connection with the restrictions set out		
	•••		
		tion to the = = = = = = = = =	,
	15.1.	hyperlinks, •••••••	;
	15.2.	keywords or words ■ ■ ■ , ■ ■ ■ ■ .	•••••
	15.3.	the name, logo or ■ ■ ■ ■ ■ ■ ■ ■	• • • • • • • • • • • • • • • • • • • •
	15.4.	inaccurate, false, or misleading inf	ormation;
16.	Removal of offensive Content		
	16.1.	For the avoidance of doubt, ■ ■ ■	
		••.	
	16.2.	We are under no obligation to mor customer for ■ ■ ■ ■ ■ ■ ■ . ■ ■	· · · · · · · · · · · · · · · · · · ·
			• • • • • •
	16.3.	If you are ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■	• • • • , • • • • • • • • • • • • • • •
		•	ust be submitted to us in the form
		16.3.2 we shall remove ••••	
		16.3.3 after we receive notice of	,

■ ■ ;

	16.4.		ect of any complaint made by you or any person on your behalf,
	16.5.	You no	w agree that if any complaint is made
		••••	
17.	Sec	urity c	of Our Website
	17.1.	If you v	riolate
	17.2.	You no	w agree that = = = = = = = = = = = = = = = = = = =
		17.2.1	modify, copy, or cause damage
		17.2.2	link to Our Website in any way that would cause the appearance
		17.2.3	download any part • • • • • • • • • • • • • • • • • • •
		17.2.4	collect or use ••••••••, ••••••
		17.2.5	collect or use any information obtained
			;
		17.2.6	aggregate, copy or duplicate in any manner any of the ■ ■ ■ ■
			■.

16.3.4 we may re-

	17.3.	Despite the above • • • • , • • • • • • • • • • • • • •
		17.3.1 create a hyperlink to Our Website for the purpose of promoting an interest common to both of us. You can do this without specific
		•••••
		17.3.2 you may copy the text of any
18.	Inte	rruption to our Service
	18.1.	If it is necessary for us to interrupt our Service,
	18.2.	You acknowledge that our
	18.3.	You agree that we are not liable
19.	Inte	llectual Property
	19.1.	We will = = = = = = = = = = = = = = = = = =
	19.2.	Except as set out below, you may not copy, modify, publish, transmit,

19.3.	ou may not use our name or
V	
	ee that at all times you will:
19.4.	ot cause or permit anything
	otify us = = = = = = = = = = = = = = = = = =
19.6.	ndemnify us for any
19.7.	on the expiry or termination of this
19.8.	ot use any name or mark
19.9.	o far as concerns a • • • • • • • • • • • • • • • • • •
	9.9.1 copy, or = = = = = ;
	9.9.2 use it •••••••••••••••••••••••••••••••••••
	9.9.3 give access to it • • • • • • • • • • • • • • • • • •
	9.9.4 in any way provide
Disc	aimers and limitation of liability
	the first of two options, depending on your customer base.
•••)
20.1.	The law differs from one

20.2.	agreem	ied conditions, warranties and terms are excluded from this nent. If in any jurisdiction
20.3.		ke no = = = = = = = = = = = = = = = = = =
		the data security of the Product,
	20.3.2	availability or • • • • , • • • • • • , • • • • • • •
	20.3.3	malfunction in any hardware of yours;
	20.3.4	malfunction in any Product provided by • • • • • • • • • • • • • • • • • •
	20.3.5	the provision or failure to provide any firewall;
20.4.	We clai	im no expert knowledge in any subject.
	••••	
20.5.	Ŭ	ree that in any circumstances when we may become liable = =
	12	
20.6.		all not be = = = = = = = = = = = = = = = = = =
	20.6.1	indirect or consequential loss; or
	20.6.2	economic loss or other loss of turnover,
20.7.		
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	■ ■) ■	= = 1999 / = = = (= = = = = = = = =) (= = = = 2017 , = = = = = = = = = = = = = .

20.8.	
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20.9.	
	■.
20.10.	,
	,
20.11.	
	20.11.1 useful to you;
	20.11.2 of satisfactory quality;
	20.11.3 fit for a particular purpose;
	20.11.4
	■ ■ ;
20.12.	
	•••••
	•.
00.40	
20.13.	
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	•,•••••

20.14. ■ ■ ■	
20.14	4.1 malfunction in any hardware of yours;
20.14	4.2
20.14	4.3 the provision or failure to provide any firewall;
20.14	4.4 = = = = = = = = = = = = = = = = = =
20 14	4.5 delivery of Content, material or any message;
	4.6 privacy of any transmission;
	4.7 = = = = = = = = = = = = = = = = = = =
20.14	4.8 = = = = = = = = = = = = = = = = = = =
20.15. ■ ■ ■	
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OR	
	£ 10,000].

	20.19.	
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	20.20.	
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	20.21.	• • • • • • • • • • • • • • • • • • • •
21	You indemnify us	
∠ 1.		
	21.1.	
	;	
	21.2. your breach of this agreement;	
	21.3.	
	,;	
	21.4.	• • • • • • • • • • • • • • • • • • • •
	£[100.00]	
	· · · · · · · · · · · · · · · · · · ·	
22.	Dispute resolution	
	 2015 .	

:::	:
22.1.	
22.2.	
22.3.	
22.4.	We can propose an ADR Provider or will listen to your proposal. If you are in any way concerned, you should read the regulations at: http://ec.europa.eu/consumers/odr/ .
Misc	cellaneous matters
23.1.	
	•••••

23.5.	
	23.5.1
	23.5.2 issue a claim in any court.
23.6.	
23.7.	
23.8.	
	It shall be deemed to have been delivered:
	;
	:: 72;
	24
	• • • •].
23.9.	
	- 1999 / () ()
	2017 2
23.10.	

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23.11.		_								_			_				_	_			
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23.12.																					
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Notice of right of cancellation: Right to Cancel and Model Cancellation Form

Information about your statutory right to cancel

Your rig	ht to cancel
	(
2013,∎ ■■■■	
-	on when you opt out
••••	
•	by allowing you to download; OR
•	by our sending as an email attachment; OR
•	
••••	
[===:	
••••	
]	
Option	1
_	

AND

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]
AND
• • • • • • • • • • • • • • • • • • • •
AND
• ••••••••••
Option 2
Request for immediate download
/
].
///
Instructed on [date]
:[
]
Address: [enter your address]
Date: [date]

Explanatory notes:

Website terms and conditions template: software or app download site

General notes

1. Abo	ut the	Consumer	Contracts	(ICAC)	Regulations	2013
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For a business which deals with digital contents, the Regulations are quite complicated. Their application precisely depends on the medium of product. We have written a number of <u>articles explaining each point</u>.

To keep it simple, if you supply product in soft copy like through email or

	load option, you are treated as a service
The main provisions which affect your business are first, provision of information relating to products and your identity; \blacksquare	
The required information is explained fully in our article " <u>Information</u> requirements for <u>Distance Contract</u> ". Here is a short version:	
a.	description of the main characteristics • • • • • • • • ;
b.	the total price of the goods ■ ■ ■ ■ ■ ■ ■ ■ ■ ;
C.	Your identity, land address and ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ;
d.	the arrangements for payment and ■ ■ ■ ■ ■ ■ ■ ■ ■ ;
e.	the telephone cost of communicating with you when it is not \blacksquare \blacksquare \blacksquare
f.	the existence of your customer's right to cancel the contract; and the conditions, time limit \blacksquare
g.	the cost of returning the goods if customer • • • • • • • • ;
h.	the functionality, including applicable technical protection measures, ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ;
i. ■ ■ ■	the circumstances under which the customer loses the \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare

Next, we will tell you about the $\blacksquare \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare$.

	If the buyer at any time chooses to purchase a product from your website, he may cancel his order within 14 days without giving any reason. When he cancels the order, you must give = = = = = = = = = = = = = = = = = = =
	But there is a way out for products delivered in soft copy (email, download). If the customer instructs you to send him soft copy product before the 14 day period expires, and provided you have warned the customer that he will lose his right to cancel, then the customer has opted out and lost his right to cancel.
	Please note: Because you operate a website business, we have assumed you will not want to set up a system which allows for the 14 day cooling-off period for the supply of products in soft copy. That means your customer must instruct you to send earlier and
	•••
2.	What you need to do to comply with the ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ 2018
	The Act applies to all personal data you collect, use or store. The scope ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
	We have drawn a comprehensive privacy notice. It reassures your website visitors that you take their privacy seriously. More importantly, your adopting it will prompt you to make whatever changes are necessary in your day to day business. You can download it at https://www.netlawman.co.uk/d/website-privacy-policy
	For this terms and conditions document, you do not have to explain to customers that you comply with law - any more than you would tell them you comply with any other law.
	Nonetheless, if a customer or client takes the trouble to read this T&C document, the reason is probably because they seek re-assurance. For that reason, and not for any legal reason, we have included a few points of information. There is no reason why you should not do so too. If you do, we strongly advise to keep • • • • • • • • • • • • • • • • • •
	As a vastly reduced summary, the important areas of the

	 you do not have a provision where you are assuming implied conser of customer to use his information I I I I I I I I I I I I I I I I I I I	nt •
	• if you allow a user to post information to your website, you may not process, edit or change that information without express consent, if such	
	• Until now, you could simply ask for a tick to a box indicating that you customer or client has read your T&C. That is no longer good enoug You need	
	• The most important elements of data to consider are personal data a any data which you want to use - ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■	and ■ ■
	ou may find full list at:	
	tps://ico.org.uk/for-organisations/guide-to-the-general-data-protection-gulation-gdpr/	
	tps://ico.org.uk/for-organisations/guide-to-the-general-data-protection -	
	- ■ ■ ■ / ■ ■ ■ / ■ ■ ■ / 'e have drawn this terms and conditions document on the assumption that bu would make practical changes on your website and use an updated ivacy notice. So as to allow ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■	t ⊢∎
Para	raph specific notes:	
Notes	Imbering refers to paragraph numbers.	
1.	efinitions	
	The know nothing about your business, so we cannot provide you with defining the which precisely describe what you sell. Most people do not read your rms (even if they have to "tick the box"). The people who do take the troul read them are likely to be the sort of people who expect the same attention detail from you as they themselves give to their purchase of your goods exercises. It therefore helps you to obtain their business if your terms	r ble on or

© Andrew Taylor and Net Lawman Ltd

you decide **•••••••**

.........

We use

	"Product"	"Games" / " ■ ■ ■ " /
	"Our Website"	"The Jones Site" / " ■ ■ ■ ■ ■ ■ ■ "
	But if you do change the d	lefined word, make sure it applies to every use ■ ■ ■ ■ ■ ■ ■ .
		a word or phrase is defined, the defined meaning, nce over the
		the contents of the document, then return to check ed and whether they really •••••••••••••••••••••••••••••••••••
2.	Interpretation	
		e unless there is a good reason to edit or remove. er's blurb". Every item has • • • • • • • • • • •
3.	Basis of contract	
	Technically, you are both	selling products and granting a licence ■ ■ ■ ■ ■ ■ ■ ■
	It is important to make cleaspecifying, your website w	ar when the contract comes into effect. Without
		• • .
4.	The Licence	
	Although referred to as T8	C, this document is a licence.
5.	Your account and perso	nal information
	Edit as required. ■ ■ ■ ■	
6.	The price	
	We have no comment.	
7.	Cancellation and refunds	S
	If you sell only to business	ses and a a a a a a a a a a a a a a a a a a

This paragraph sets out your customer's rights as a "gold standard". In the past, the law has not compelled a seller to disclose his legal obligations. So sellers have not done so. These regulations change that. Because many organisations continue to keep customers in the dark,
Provision of information
"opt out" of the 14 days cancellation right = = = = = = = = = = = = = = = = =
Liability for subsequent defects
A buyer's right to receive faultless goods dates back to 1890. It applies today to all goods, as it did then. Recent consumer law has widened the scope of this right, particularly
If the product is not of satisfactory quality, as described, and fit for the purpose for which
The period during which your customer can exercise his •••••••••••••••••••••••••••••••••••
how long the customer has had the product
how much he has used it
what the problem is
This paragraph sets out "standard" limits to enable you to comply with the 2015.
To comply with the CRA, do not reduce the "guarantee" • • • • • • • • • • • • • • • • • •

9. Renewal payments

8.

We have provided for auto renewal of the service provision. In law that provision is void. You cannot unilaterally renew a contract. However, if you

	continue a course of
	The best way to deal with this issue is to provide a warning to a customer/member about four weeks before you take payment, with a copy of
10.	Foreign taxes, duties and import restrictions
	If some customers may be from abroad, wash your hands • • • • • • • • • • • • • • • • • • •
11.	Security of your credit card
	This short paragraph is intended primarily to re-assure your customer that you are careful with his money.
	•••••
	For payment you may have various alternatives like the •••, ••••
12.	Dissatisfaction with a Product
	This paragraph includes terms to deal with defective products • • • • • • • • • • • • • • • • • • •
	We have provided a sensible set of terms. However, the law everywhere provides that if you sell defective products or services you are
13.	How we handle your Content
	It is a question of balance and maybe how your buyers will
	This particular paragraph covers a sensitive issue. You should edit to suit the way you operate your business. You need to provide a balance between making precise promises which could trip you up

14.	Restrictions on what you may Post to Our Website
	This and the following three paragraphs relate directly to aspects of the interface between you and your buyers. The more they are allowed to enter data, upload, download, leave messages, and so on, the
	This paragraph has two purposes: the first is the obvious and named purpose of preventing damage to your website and establishing a contractual obligation by your site users not to do
	••••••
	No matter what you put in this paragraph, there is no certainty that you may not be the subject of some sort of attack or other problems. However, we do think
	,■■■■■■■.
	Of course, anyone who wishes to •••••••••••••••••••••••••••••••••••
	We suggest that you edit this paragraph in line with the perceived extent of your risk. Obviously a
15.	Your Posting: restricted content
	This paragraph continues in the vein
16.	Removal of offensive Content
	This paragraph is targeted at anyone who is aggrieved at a posting. He may or may
	,

17.	Security of Our Website
	There is an intentional overlap here with the paragraph on
18.	Interruption to Service
	We have no comment
19.	Intellectual Property
	Few business managers appreciate just how much IP is owned ■ ■ ■ ■ ■ ■
20.	Disclaimers and limitation of liability
	We do not have sufficient information about your business ■ ■ ■ ■ ■ ■ ■ ■
	Our aim in drawing this paragraph is to limit your liability as far as possible, particularly against events
	•••••
	There is a substantial set of law which regulates what you can sell to •••,
	On top of that solid legal structure is an even larger structure relating to
	protection = = = = = = = = = = = = = = = = = = =

We have therefore provided not merely alternative provisions within this paragraph, but
If you sell Worldwide,
It is possible that neither of these alternatives will be entirely enforceable. ■ ■
Our best advice to you is to include these disclaimers so far as \blacksquare \blacksquare \blacksquare \blacksquare
You will see that we have also included in the provision for
· · · · · · · · · · · · · · · · · · ·
You indemnify us
We suggest no edits.
Dispute resolution
This paragraph sets out standard terms • • • • • • • • • • • • • • • • • • •
The new law is directed at those • • • • • • • • • • • • • • • • • • •

UK courts have more or less insisted on litigants going
The purpose of mediation (the most common form of ADR) is to settle a dispute. In practice it should
Mediation costs money. £1000 to £3000 would be
There seems to be some confusion in the EU regulations as to how 10,000, 11,000, 12,10,000, 13,000, 14,000, 15,000, 16,000, 16,000, 17,000, 18,0
As a result of that act, arbitration entails very similar procedures to those in
The new regulations require that if you know of a mediator, you should
From here ••••••••••••••••••••••••••••••••••

	In the unlikely event that your business is a large In the unlikely event In the
	However, as an online seller of goods the law requires you to provide a link to online alternative dispute resolution platform which is at http://ec.europa.eu/consumers/odr/
	You may find more details at:
	http://www.legislation.gov.uk/uksi/2015/542/contents/made
	http://www.legislation.gov.uk/uksi/2015/1392/pdfs/uksi_20151392_en.pdf
	Do
23.	Miscellaneous matters
	A number of special points. We have identified each of these as ■ ■ ■ ■ ■
	Rights of Third Parties Act - ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
Notic	e of right of cancellation
	At the end of the terms document,
	The first part is your notice to your customers.
	We have also provided the required information

Ends of notes