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- if you publish the document or any variation of it on a ■■■■, ■■■■■■■■■■
■■■■■■■■■■.

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[illegible]

Trading terms and conditions

[illegible]

They are based on a set written by [Net Lawman](#) and released under licence. They protect your rights as well as ours.

I / We are [your business name], [a company registered in [country], number [■ ■ ■ ■ ■ ■ ■ ■ ■ ■]. ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ [■ ■ ■ ■]]

You are: Anyone who uses Our Website.

[illegible]

The terms and conditions:

1. Definitions

In this agreement:

"Consumer" means any individual who, in connection with this agreement, is acting for ■■■■■■■■■■
■■■■■■■■■■.

“Content” means the textual, visual or audio content that is encountered on Our Website. It may include, among other things: text, graphics, images, audio, video, software, data, and other information.

[illegible][illegible]

"Intellectual Property" means intellectual property of every sort, whether or not registered or registrable in any country, including intellectual property of kinds coming into existence after today; and including, among others, designs, copyrights, ■■■■, ■■■■, ■■■■ - ■■■■, ■■■■

[illegible]

- [illegible]

8. Security of your credit card

We take care to make Our Website safe ■■■■■■■■■■.

- [illegible]

9. Cancellation and refunds

Please note that this paragraph does not apply to any Specified ■■■■■■
■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■.

[illegible]

- [illegible]

[illegible]

9.2.3.1 we receive the Goods in a condition in which we can re-sell them at full price , ■■■■■■■■■■■■ , ■■■■■■■■■■■■ .


9.2.3.2 you comply with our procedure for returns and refunds. We cannot return your ■■■■■■■■■■
■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■.

9.3.1 if you purchase sealed goods which relate to health or hygiene,
and they become unsealed after delivery, ■■■■■■■■■■
■■■■■ - ■■■■■■■■■■ ;

[illegible]

9.3.3 If the Goods are somehow mixed with other goods so that we ■
■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ .

9.4. You are responsible for the cost of returning the Goods. We have no obligation to refund to you, ■■■■■■■■■■■■■■■■■■■■■■ - ■■■■■■■■■■■■■■■■■■■■■■.

9.5. In any of the above scenarios, we will return  14
.

10.1. Please examine the Goods received from us immediately you receive them.

30

- [illegible]

[illegible]

11.13. Some Goods are so large and heavy that delivery ■■■■■■■■■■
■■■■■■■■■■ . ■■■■■■■■■■ , ■■■■■■■■■■
■■■■■■■■■■ .

[illegible][illegible][illegible][illegible][illegible][illegible]

12. Foreign taxes and duties

[illegible]

12.2. You are responsible for purchasing Goods which you are ■■■■■■
 ■■■■■■
 ■■■■■■
 ■.

13. Risk and retention of title

[illegible]

13.1. Ownership of the Goods shall not pass to you until they are _____
_____, _____

_____.

OR

13.2. The Goods

13.3. We shall deliver the Goods, ■■■■■■■■■■■■■■■■■■■■■■ , ■■■■■
■■■■■■■■■■■■■■■■■■ [■■■■].

13.4. In spite of delivery having ■■■■■■ , ■■■■■■
■■■■■■ :

13.4.1 you have paid the price in full; and

[illegible][illegible][illegible]

13.7. Despite any of the Goods remaining our property, ■■■■■■■■■■
 ■■■■■■■■■■
 ■■■■■■■■■■
 ■.

13.8. Any sale or dealing shall be a sale or use _____
_____, _____,
_____.

13.9. Until title to the Goods passes from us the entire proceeds of sale of the

14. Goods returned

These provisions apply if you buy from _____

 _____ :

[illegible]

14.2. Before you return Goods to us, please carefully re- ■■■■■■■■■■
 ■■■■■■■■■■
 ■■■■■■■■■■
 ■■, ■■■■■■■■■■.

14.3. So far ■■■■■■■■, ■■■■■■■■■■■■■■■■■■■■:

[illegible]

14.3.2 securely wrapped;

14.3.3 including our ■■■■■■■■■■ [■■■■■■■■■■];

14.3.4 at your risk and cost.

[illegible]

OR

14.5. You must tell us by email message to [address] you that you would like
to return Goods, specifying exactly what Goods and _____,

_____.
_____.
_____, _____

OR

14.6. Detailed instructions for returning faulty Goods are on Our Website at [URL]. Please note

[illegible]

14.9. If we agree ■■■■■■■■■■ , ■■■■■■■■ :

14.9.2 repair or replace the Goods as we choose.

[illegible][illegible][illegible]

15.3. If you wish to take advantage of this service, ■■■■■■■■■■■■■■■■■■■■■■
 ■■■■■■■■■■■■■■■■■■■■■■ 28 ■■■■■■■■■■■■■■■■■■■■■■
 ■■■■■■■■■■■■■■■■■■■■■■
 ■■■■■■■■■■■■■■■■■■■■■■

[illegible]

- [illegible]

18. Your Posting: restricted content

[illegible]

[illegible][illegible][illegible][illegible][illegible][illegible][illegible][illegible][illegible]

© Andrew Taylor and Net Lawman Ltd

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21.21.
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22. Your account with us

22.1.,
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22.2.,
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25. Dispute resolution

[illegible][illegible][illegible][illegible][illegible]

25.4. We can propose an ADR Provider or will listen to your proposal. If you are in any way concerned, you should read the regulations at: <http://ec.europa.eu/consumers/odr/>.

26. Miscellaneous matters

[illegible][illegible][illegible]

[illegible][illegible][illegible][illegible][illegible][illegible]

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Information about your statutory right to cancel

Your right to cancel

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2013 , 14
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How to cancel

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Model cancellation form

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Signature: (only if this form is notified on paper)

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Explanatory notes:

Website terms and conditions template: retail of sourced or made to order products

General notes:

1. About the Consumer Contracts (ICAC) Regulations 2013

For an online retailer of goods the new Regulations are evolutionary rather than a revolution. We have written a number of [articles explaining each point](#).

[illegible]

The main provisions which affect your business are first, provision of information relating to goods (including specified goods) and your ■ ■ ■ ■ ; ■ ■ ■ ■ ■ ■ , ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ .

The required information is explained fully in our article “[Information requirements for Distance Contract](#)”. Here is a short version:

- a. description of the main characteristics of the goods;
- b. the total price of the goods inclusive ■ ■ ■ ■ ■ ■ ■ ■ ;
- c. Your identity, land address and full ■ ■ ■ ■ ■ ■ ■ ■ ;
- d. the arrangements for payment and delivery of goods;
- e. the telephone cost of communicating with you when it is not calculated
■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ;
- f. the existence of your customer's right to cancel the contract; and the
conditions, time limit ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ;
- g. whether, if the customer exercises the right to cancel, he must bear the
■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ;

Next, we will tell you about the ■ ■ ■ ■ ■ ■ ■ ■ .

If the customer at any time chooses to purchase goods from your website, he may cancel his order within 14 days without giving any reason. When he

You should first decide on the contents of the document, then return to check what definitions are needed and whether they really ■■■■■■■■■■
■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■.

[illegible][illegible]

This paragraph establishes the contract. This is very important in an Internet contract because there are so many places in the buying procedure where it could be .

every piece of advertising or information on ■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■
■■■■■■■■■■ : ■■■■

goods are provided later ■■■■■■■■■■■■■■■■■■■■■■.

[illegible]

The Extra Work is whatever is necessary to change the basic product or material into the Special Goods - the bespoke or specified version. Because

6. Prices

[illegible]

7. Payment

Edit to suit your business model.

8. Security of your credit card

This paragraph is more for information than contractual commitment. We have included it here because many users

For payment you may have various alternatives like the ■■■■ , ■■■■■■
■■■■■■■ . ■■■■■■■■■■■■■■■■■■■■■■ .

9. Cancellation and refunds

If you sell only to businesses and organisations, ■■■■■■■■■■
■■■■■■■■■.

[illegible]

- Provision of information
- the 14 day cancellation period
- “no fault ” ■■■■■■ 14 ■■■■■■

10. Liability for subsequent defects

A buyer's right to return faulty goods dates back to 1890. It applies today to all goods, as **Section 23 of the Sale of Goods Act 1979**. **Section 23(1) states:** "Where the goods do not conform to the contract, the buyer may reject them."

If goods are not of satisfactory quality, as described and

[illegible]

Of course,
.

18. Your Posting: restricted content

19. Removal of offensive Content

20. Security of Our Website

[illegible]

21. Disclaimers

[illegible][illegible][illegible][illegible]

We have therefore provided not merely alternative provisions within this paragraph, but ■■■■■■ . ■■■■■■ ; ■■■■■■
■■■■■■ "■■■■■"
■■■■■■

[illegible]

It is possible that neither of these alternatives will be entirely enforceable.

,

.

-

[illegible][illegible]

From here

[illegible]

However, as an online seller of goods the law requires you to provide a link to online alternative dispute resolution platform which is at <http://ec.europa.eu/consumers/odr/>

You may find more details at:

<http://www.legislation.gov.uk/ukxi/2015/542/contents/made>
http://www.legislation.gov.uk/ukxi/2015/1392/pdfs/ukxi_20151392_en.pdf

Do
.....

26. Miscellaneous matters

A number of special points.
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.....

Email communications are usually binding in the UK, but may not be ,
.....,
.....,
.....

Take care before agreeing to accept -
.....,
.....

Rights of Third Parties Act -
.....
.....

Notice of right of cancellation

At the end of the terms document,
.....
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The first part is your notice to your customers. The second
.....
.....,
..... (.....
.....).

End of notes

