Website terms and conditions template: retail of sourced or made to order products

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Trading terms and conditions

	These terms and conditions are the contract between you and [Our Name] ("us", "we", etc). By visiting				
	They are based on a set written by Net Lawman and released under licence. They protect your rights as well as ours.				
	I / We are [your business name], [a company registered in [country], number [= = = = =].				
You a	re: Anyone who uses O	ur Website.			
Pleas	e read this agreement c	arefully and save it. If you do not agree with ■ ■ ■ , ■			
The to	erms and conditions:				
1.	Definitions				
	In this agreement:				
	"Consumer"	means any individual who, in connection with this agreement, is acting for •••••••••••••••••••••••••••••••••••			
	"Content"	means the textual, visual or audio content that is encountered on Our Website. It may include, among other ••• ••• ••• ••• ••• ••• ••• ••• ••• •			
	"Extra Work"	means all of the work we do and materials we buy			
	"Goods"	means any of the goods we offer for sale on Our Website, or, if the context requires,			
	"Intellectual Property"	means intellectual property of every sort, whether or not registered or registrable in any country, including intellectual property of kinds coming into existence after today; and including, among others, designs,			

copyrights, \blacksquare \blacksquare \blacksquare , \blacksquare \blacksquare \blacksquare , \blacksquare \blacksquare \blacksquare .

		•••••		
"Post"		means display, exhibit, publish, distribute, transmit and/or disclose information, Content and/or other material on to Our Website,		
"Spec	cified Goods"	means Goods which have been subject to work or ■ ■		
"Our Website"		means any website of ours, and includes all I I I I I I I I I I I I I I I I I I		
Inte	rpretation			
	s the context cle	arly requires otherwise, the interpretation of this		
2.1.	a reference to one gender shall include any or all genders and a reference to the singular may be interpreted			
2.2.	a reference to a person includes a human individual, a corporate entity and any organisation			
2.3.	the headings to the paragraphs of this agreement are inserted for convenience			
2.4.		f permission, "may not" in connection with an ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■		
2.5.		by either party not to do or omit to do something gation not to allow some		
2.6.	a reference to a same • • • • •	an act or regulation includes new law of substantially the		
2.7.	as including the	y, a reference to costs or expenses shall be construed estimated cost of management time of \blacksquare		

	2.8.	these terms and conditions apply to all supplies of Goods by us to you.
3.	Our	contract with you
	3.1.	This agreement contains the entire agreement between the parties and supersedes all
	3.2.	Each party acknowledges that, in entering into this agreement, he does not rely on any representation, warranty, information
	3.3.	If you use Our Website in any way and make an order on behalf of another person you warrant that you have full authority to do
	3.4.	[Because we rely on our suppliers, [we / We] do not guarantee = = = = = = =].
	3.5.	We may change these terms from time to time. The terms that apply to you are those posted here on Our Website on the day
	3.6.	The price of Goods may be changed by us at any time. We will never change a price so as to affect the
	3.7.	If in future, you buy Goods from us under any arrangement which does not involve your payment via Our Website,
4.	Acc	eptance of your order
	4.1.	This paragraph applies to Goods which you buy from us as advertised,
	4.2.	Your order is an offer to ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ .
	AND I	EITHER

4.3.

Nothing that we do or say will amount to any acceptance of your offer

OR	
4.4.	We shall accept your order by [e-mail confirmation]. That is when our contract is made. [Our message will also confirm \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare
AND	
4.5.	At any time before the Goods are despatched, we may decline to supply ••••••••••••••••••••••••••••••••••••
4.6.	If we do not have all of the Goods you order in stock, we will ■ ■ ■ ■ ■
	4.6.1 accept the alternatives we offer;
	4.6.2 cancel all or part of your order.
Extr	a Work and approval of Proof / Sample
5.1.	This paragraph applies to Specified Goods.
5.2.	Our contract to supply Specified Goods is a contract for both the supply of Goods and •••••••••••••••••••••••••••••••••••
5.3.	Nothing said or done by us is an acceptance of an order until we confirm clear acceptance in writing, giving you details of our understanding of your exact requirements. [At any point up until then, we
5.4.	Within [number] [days/weeks] of entering into this contract we will submit [
5.5.	If you wish to make any change to the specification of the Extra Work, you must pay us the sum we estimate that
5.6.	If you terminate this agreement before the Specified Goods are

complete, you agree to pay us for all of the Extra Work to the date of

		cancellation by you. In addition • • • • • • • • • • • • • • • • • • •
6.	Pric	es
	6.1.	Prices of Goods are shown on Our Website [• • • • • • • • • • • • • • • • • •
	OR	
	6.2.	Prices for Specified Goods are available on enquiry, either I I I I I I I I I I I I I I I I I I
	6.3.	It is possible that the price may have increased from that posted on Our Website. If that happens, we will not dispatch the Goods ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
	6.4.	Prices include UK value added tax. If you show by your delivery address that you reside outside the United
	OR	
	6.5.	Prices include UK value added tax. If you show by your delivery address that you reside outside the United Kingdom, ••••••••••••••••••••••••••••••••••••
7.	Pay	ment
	7.1.	[We will not split an order. We require the full price of your order $\blacksquare \blacksquare \blacksquare$
	7.2.	Bank charges by the receiving bank on payments to us will be borne by us. All other charges relating to payment
	7.3.	[Any information given by us in relation to exchange rates are approximate only
	7.4.	If, by mistake, we have under-priced Goods, we will not be liable to supply those Goods to you at the stated

	7.5.	The price of the Goods does not include the delivery charge which will be charged at the rates applicable at the date you place your order and which
	7.6.	If we owe you money (for this or any other reason), we will credit your credit or debit card as soon as reasonably practicable but in any event no = = = = = [14] = = = = = = = = = = = = = = = = = = =
8.	Sec	urity of your credit card
	We ta	ake care to make Our Website safe ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ .
	8.1.	Card payments are not processed through pages controlled by us. We use one or more online payment service providers who will
	8.2.	If you have asked us to remember your credit card details in readiness for your next purchase or subscription, we will securely store your payment details on our systems. These details will be
9.	Can	cellation and refunds
	Pleas	se note that this paragraph does not apply to any Specified ■ ■ ■ ■ ■ ■ ■
	the C	and the following paragraph apply if you buy as a consumer as defined in consumer Contracts (Information, Cancellation and Additional Charges) lations 2013. Provided
	9.1.	We now inform you that information relating to all aspects of our Goods is not in this document but in our marketing material,
	9.2.	The following rules apply to cancellation ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ :
		9.2.1 If you have ordered Goods, but not received them, you may

cancel your order without giving a reason, at any time within 14

			days of	
		9.2.2	cancel yo	ve ordered Goods, and received them, you may our order at any time within 14 days of the date you them. You must tell us that you wish
		9.2.3	We will re	eturn your money subject = = = = = = = = = =
			••:	, ,
			9.2.3.1	we receive the Goods in a condition in which we can re-sell them at full price,
			9.2.3.2	you comply with our procedure for returns and refunds. We cannot return your
	9.3.	The op	otion to car	ncel your order = = = = = = = = = :
		9.3.1		rchase sealed goods which relate to health or hygiene, become unsealed after delivery,
		9.3.2	-	e a hard medium for a product in soft copy, which
		9.3.3	If the Go	ods are somehow mixed with other goods so that we
	9.4.		•	ble for the cost of returning the Goods. We have no nd to you,
	9.5.	In any ■ ■ ■	of the abo ■ .	ve scenarios, we will return ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ 14
10.	Liab	oility f	or subs	sequent defects
	10.1.	Please them.		the Goods received from us immediately you receive

	•••	-,
10.2.	The pro	cedure
	10.2.1	the Goods must be returned to us
	10.2.2	before you return the Goods to us, please carefully re- ,
	10.2.3	please follow the returns procedure [provided on our website / set out on the
10.3.	We will :	•••••
	10.3.1	we receive \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare
	10.3.2	you comply with our returns • • • • • • • • • • • • • • • • • • •
	10.3.3	you tell us clearly what is the fault you • • • • • • • • • • • • • • • • • • •
10.4.	If any ■	:
	10.4.1	repair or replace the Goods, or
	10.4.2	refund the full cost
Deli	very	

11.1. Goods are delivered within [30]

11.2.	[You may • • • • • • • • • • • • • • • • • • •
11.3.	Delivery of Goods will be made by the
11.4.	If we are not able to deliver your Goods within [30] • • • • • • • • • • • • • • • • • • •
11.5.	We may deliver the Goods • • • • • • • • • • • • • • • • • • •
11.6.	Goods are sent at our risk until signed for by you or by any other person at the
11.7.	[Goods are sent by post.
11.8.	[Goods are at your • • • • • • • • • • • • • • • • • • •
11.9.	All Goods must be signed for on delivery by an adult aged 18 years or over. If no one of that age is at the address when
11.10.	Signing "Unchecked ", " = = = = = = = = = = = = = = = = =
11.11.	If we agree with you to deliver on a particular day or at a particular time, we will

.................

11.12. Some Goods will be delivered direct from the manufacturer who will contact
11.13. Some Goods are so large and heavy that delivery
11.14. Time for delivery specified on the order,
11.15. We are happy for you to pick up Goods from our shop / • • • • • • • • • • • • • • • • • •
11.16. If you = = = = = = = = = = = = = = :
11.16.1 we will not • • • • • • • • • • • • • • • • • • •
11.16.2 Goods are at your risk from = = = = = = = = = = = = = = = = = = =
11.16.3 you agree that you are responsible for everything that happens after after , , , , , , , , , , , , ,
Foreign taxes and duties
12.1. If you are not in the UK,
12.2. You are responsible for purchasing Goods which you are

13. Risk and retention of title

	e this paragraph
13.1.	Ownership of the Goods shall not pass to you until they are
OR	
13.2.	The Goods • • • • • • • • • • • • • • • • • • •
13.3.	We shall deliver the Goods, \blacksquare
13.4.	In spite of delivery having •••••, •••••:
	13.4.1 you have paid the price in full; and
	13.4.2 no other sums ••••••••••••••••••••••••••••••••••
13.5.	Until title to the Goods passes • • • • • • • • • • • • • • • • • •
	••••
13.6.	You must store the Goods (at no cost to • • •) • • • • • • • •
13.7.	Despite any of the Goods remaining our property,
	•.
13.8.	Any sale or dealing shall be a sale or use
40.0	
13.9.	Until title to the Goods passes from us the entire proceeds of sale of the

13.10.	We shall be entitled to recover
13.11.	If we ask • • • • • • • • • • • • • • • • • • •
13.12.	If, when asked, you
13 13	You must not pledge or in any way charge by way of security any
13.14.	You must keep the Goods insured to
	•••••••.
13.15.	If, when we ask, you fail to deliver to
13.16.	While ever we have title to any
	,, :
	13.16.1 title to ••••••;
	13.16.2 you shall hold such goods as •••••••••••
	13.16.3 all our rights in relation to • • • • • • (• • • • • • • • • • • •
13.17.	You must promptly deliver the prescribed particulars of this contract to
	the Companies Registrar in accordance with \blacksquare
	,

14. Goods returned

These		ons apply if you buy from
14.1.		not accept returns unless there was a • • • • • • • • • • • • • • • • • •
14.2.		you return Goods to us, please carefully re-
14.3.	So far	with both Goods and
		securely wrapped;
	14.3.3	including our ••••••• [••••••••••••••••••••••••••••
	14.3.4	at your risk and cost.
14.4.	The pro	ocedure for return of Goods is set out on , , , , , , , , , , , , ,
OR		
14.5.	to retur	ust tell us by email message to [address] you that you would like in Goods, specifying exactly what Goods and , , , , , , , , , , , , , , , , , ,
OR		
14.6.		d instructions for returning faulty Goods are on Our Website at Please note

	14.7.	In returning faulty Goods please encloses
	14.8.	Most of the Goods are covered by the manufacturer's • • • • • • • • • • • • • • • • • • •
		,,
	14.9.	If we agree •••••••:
		14.9.1 refund the cost of return carriage;
		14.9.2 repair or replace the Goods as we choose.
	14.10	. If we repair or replace the Goods, you
15.	Was	ste Electronic and Electrical Equipment
	Reg	ulations 2013
		ulations 2013 These regulations provide that suppliers like high
	15.1.	
	15.1.	These regulations provide that suppliers like high • • • • • • • • • • • • • • • • • • •
	15.1. 15.2.	These regulations provide that suppliers like high Our obligation is to take back If you wish to take advantage of this service,
	15.1. 15.2.	These regulations provide that suppliers like high Our obligation is to take back If you wish to take advantage of this service, 28
	15.1. 15.2.	These regulations provide that suppliers like high Our obligation is to take back If you wish to take advantage of this service,
16.	15.1. 15.2. 15.3.	These regulations provide that suppliers like high Our obligation is to take back If you wish to take advantage of this service, 28
16.	15.1. 15.2. 15.3.	These regulations provide that suppliers like high Our obligation is to take back If you wish to take advantage of this service, 28 we handle your Content Our privacy policy is strong and precise.
16.	15.1. 15.2. 15.3.	These regulations provide that suppliers like high Our obligation is to take back If you wish to take advantage of this service, 28 We handle your Content

	16.2.	If you Post Content to any public area of Our
	16.3.	[You now irrevocably authorise us to publish • • • • , • • • • • • • • • • • • • •
	16.4.	Posting Content of any sort does not change your
	16.5.	You understand that you are personally responsible for your breach of
	16.6.	You accept all risk and
	16.7.	Please notify us ••••••.
17.	Res	trictions on what you may Post to Our Website
		evite you to Post Content to Our Website in several ways and for different oses. We
		o not undertake to moderate or check every item Posted, but we
	•••	agree that you will not use or
	17.1.	be unlawful,

17.2.	consist in commercial • • • • , • • • • • • • • • • • • ;
17.3.	be sexually explicit or pornographic;
17.4.	be likely to deceive any person or be
	;
17.5.	give the impression that it emanates from
17.6.	be made on \blacksquare
17.7.	request or collect passwords or other personal • • • • • • • • • •
17.8.	be used to sell any goods or services or for any other commercial use
	not intended by \blacksquare
17 9	<pre>■ ■ ■ ; include anything other than words (i.e. ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■</pre>
17.0.	
	■■■■;
	link to • • • • • • • • • • • • • • • • • •
17.11.	use distribution lists that include
	= ;
17.12.	send age-inappropriate ••••••••••••••••••••••••••••••••••••
You	r Posting: restricted content
In con	nection with the restrictions set out

18.1.	hyperlinks, •••••;
18.2.	keywords or words • • • • , • • • • • • • • • • • • • •
18.3.	the name, ••••••••••••••••••••••••••••••••••••
18.4.	inaccurate, false, or misleading information;
	noval of offensive Content
19.1.	For the avoidance of doubt,
19.2.	We are under no obligation to monitor or record the activity of any user of Our
19.3.	If you are ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
19.4.	your claim or complaint must be submitted to us in the form
	••••••
	19.4.1
	19.4.2
	19.4.3
19.5.	

	19.6		
	13.0.		
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20	Soo	urity of Our Wobsite	
20.	Sec	urity of Our Website	
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20.8.1	 		 	 		 	
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20.8.2							
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21. Disclaimers

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	.)
21.1.	
21.2.	,
21.3.	We make no representation or warranty for:
	21.3.1
	••••;
	21.3.2
21.4.	

21.5.	40
21.6.	12
	21.6.1 indirect or consequential loss; or
	21.6.2
24.7	
21.7.	
21.8.	
(
	•.
21.10	
21.11.	. We make no representation or warranty for:

21.11.1 the quality of the Goods;

	21.11.2
	■ ■ ■ ;
	21.11.3 the correspondence of the Goods with any description;
	21.11.4
21 12	
	•.
21.13.	
	,
	,
21.14.	
	21.14.1
	;
	21.14.2 delivery of Content, material or any message;
	21.14.3 privacy of any transmission;
	21.14.4
	;
	21.14.5
24.45	;
21.13.	
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OR
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21.19.
.),,,,,,,
21.20.
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21.21.
Your account with us
22.1.
22.2.

23.	Indemnity
	23.1.
	23.2. your breach of this agreement;
	23.3.
	23.4.
	23.5.
24.	Intellectual Property
	24.1.
	24.2.
	24.3.
	24.4.
	99

22.3.

25.	Disp	oute resolution
	:::	2015 .
	:::	••••••
	25.1.	
	25.2.	
	25.3.	
	25.4.	We can propose an ADR Provider or will listen to your proposal. If you are in any way concerned, you should read the regulations at: http://ec.europa.eu/consumers/odr/ .
26.	Mise	cellaneous matters
	26.1.	
	26.2.	
		••••••

26.3.

26.4.	
26.5.	
26.6.	
26.7.	
	It shall be deemed to have been delivered:
	••••72••••••;
	■ ■]
26.8.	
	=)====1999/====(=========)(====)

26.9.																											
																								-	•		
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26.10.																											
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26.11.	_	_	_	_	_	_	_	_	_	_	_	_	_	_					 			 					
																				[•							
		•	/ _I			. /	•						•]	•	•		•		•	•	•		•		- 1		
											-															= 1	• •

Information about your statutory right to cancel
Your right to cancel
2013,
14
How to cancel
 ,
/
Model cancellation form
[
-

••••	[■]/ ■ ■ ■ ■ ■		
:			 	
■ ■ ■],				

Address: [enter your address],

Signature: (only if this form is notified on paper)

Date: [date]

Explanatory notes:

Website terms and conditions template: retail of sourced or made to order products

General notes:

1. About the Consumer Contracts (ICAC) Regulations 2013

For an online retailer of goods the new Regulations are evolutionary rather than a revolution. We have written a number of articles explaining each point.

The required information is explained fully in our article "<u>Information</u> requirements for <u>Distance Contract</u>". Here is a short version:

- a. description of the main characteristics of the goods;
- c. Your identity, land address and full ■ ■ ■ ;
- d. the arrangements for payment and delivery of goods;
- e. the telephone cost of communicating with you when it is not calculated
- g. whether, if the customer exercises the right to cancel, he must bear the

Next, we will tell you about the $\blacksquare \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare$.

If the customer at any time chooses to purchase goods from your website, he may cancel his order within 14 days without giving any reason. When he

	cancels the order, you must give $\blacksquare \blacksquare \blacksquare$
	This is not the case with specified goods. These are prepared to the exact order of your customer. Therefore, your customer has no cancellation right because the goods have been made or changed specially for him. Cancellation and return of such goods will
	Please note: When you sell goods to consumer, you have no choice but to inform your customer about his cancellation right and provide cancellation form. That means your customer may cancel the order and return the goods. ■
0	
2.	What you need to do to comply with the
	The Act applies to all personal data you collect, use or store. The scope ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
	We have drawn a comprehensive privacy notice. It reassures your website visitors that you take their privacy seriously. More importantly, your adopting it will prompt you to make whatever changes are necessary in your day to day business. You can download it at https://www.netlawman.co.uk/d/website-privacy-policy
	For this terms and conditions document, you do not have to explain to customers that you comply with law - any more than you would tell them you comply with any other law.
	Nonetheless, if a customer or client takes the trouble to read this T&C document, the reason is probably because they seek re-assurance. For that reason, and not for any legal reason, we have included a few points of information. There is no reason why you should not do so too. If you do, we strongly advise to keep ••••••••••••••••••••••••••••••••••
	As a vastly reduced summary, the important areas of the
	 you do not have a provision where you are assuming implied consent of customer to use his information

- if you allow a user to post information to your website, you may not process, edit or change that information without express consent, if such
- Until now, you could simply ask for a tick to a box indicating that your customer or client has read your T&C. That is no longer good enough.
 You need

You may find full list at:

https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/

https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/applications/children/

We have drawn this terms and conditions document on the assumption that you would make practical changes on your website and use an updated privacy notice. So as to allow

Paragraphs specific notes:

Notes numbering refers to paragraph numbers.

1. Definitions

Every business is different, not only in terms of the product or service being offered, but also the processes. The defined terms that

We use You might decide to change to

"Goods" "Robots"/ "Dolls"

"Our Website" "Robot Store" / :Toy Store" / " ■ ■ ■ ■ ■ ■ ■ "

But if you do change the defined word, make sure it applies to every use

	Remember too, that when a word or phrase is defined, the defined meaning, capitalised, takes precedence over the E E E E E E E E E E E E E E E E E E E
	You should first decide on the contents of the document, then return to check what definitions are needed and whether they really I I I I I I I I I I I I I I I I I I
2.	Interpretation
	Leave these items in place unless there is a good reason to edit
3.	Our contract with you
	This paragraph prevents a party from later saying he was relying on some other document or web
4.	Acceptance of your order
	This paragraph establishes the contract. This is very important in an Internet contract because there are so many places in the buying procedure where it could be
	you hold your customers' goods; or
	every piece of advertising or information on •••••••••••••••••••••••••••••••••
	a customer could claim goods = = = = = = = = = = = = ; = = =
	goods are provided later
	There are three options. Make quite sure that one
5.	Extra Work and approval
	The Extra Work is whatever is necessary to change the basic product or material into the Special Goods - the bespoke or specified version. Because ■

	You must edit these paragraphs to make									
7.	Payment									
	Edit to suit your business model.									
8.	Security of your credit card									
	This paragraph is more for information than contractual commitment. We have included it here because many users									
	For payment you may have various alternatives like the , , , , , , , , ,									
9.	Cancellation and refunds									
	If you sell only to businesses and organisations,									
	This paragraph sets out your customer's rights as a "gold standard". In the past, the law has not compelled a seller to disclose his legal obligations. So sellers have not done so. These regulations change that. Because many organisations continue to keep customers in									
	:									
	Provision of information									
	the 14 day cancellation period									
	• "no fault " • • • • • • 14 • • • • • • • •									
10.	Liability for subsequent defects									
	A buyer's right to return faulty goods dates back to 1890. It applies today to all goods, as									
	If goods are not of satisfactory quality, as described and									

Prices

The minimum period within which you can insist on returned is six months. However, in common law, the return period depends on the estimated life of the product. If you expect it to last for twenty years, you could reasonably
This paragraph sets out "standard" limits to enable you to comply with the 2015.
If goods are defective on arrival or within 30 days, the buyer is entitled to a full refund of the cost, the cost
If a defect becomes apparent only later, it will not be clear whether the buyer must accept a repair, an alternative, a precise replacement, or his money back.
Because most buyers of this document supply consumers, we 2015.
To comply with the Consumer Rights Act 2015, do not reduce the " • • • • " •
Delivery
As for the paragraphs on price and payment, there are many alternative
Foreign taxes and duties
It is important to make this point clear if any of your sales are to other countries. It is not simply a question of avoiding expense or dealing with these matters yourself.

	This paragraph is drawn largely to protect you against a receiver or administrator. Use of depends on your assessment of risk and your business model. It
14.	Goods returned
	This paragraph includes terms to return defective goods • • • • • • • • • • • • • • • • • • •
	We have provided a sensible set of terms. However, the law everywhere provides that if you sell defective goods or services you are •••••••••••••••••••••••••••••••••••
	We have added for your convenience provisions for returning which
15.	Waste Electronic and Electrical Equipment Regulations 2013
	The WEEE Regulations are a requirement for retailers who sell electrical goods.
16.	How we handle your Content
	It is a question of balance and maybe how your buyers will
	This particular paragraph covers a sensitive issue. You should edit to suit the way you operate your business. You need to provide a balance between making precise promises which could trip you up
17.	Restrictions on what you may Post to Our Website
	This and the following three paragraphs relate directly to aspects of the interface between you and your buyers. The more they are allowed to enter data, upload, download, leave messages, and so on, the

	The paragraphs in this section have two purposes: the first is the obvious and named
	No matter what you put in these paragraphs, there is no certainty that you may •••••••••••••••••••••••••••••••••••
	,
	Of course, ••••••••••••••••••••••••••••••••••••
	We suggest that
18.	Your Posting: restricted content
	This paragraph continues in the vein • • • • • • • • • • • • • • • • • • •
19.	Removal of offensive Content
	This paragraph is targeted at anyone who is aggrieved by your site content. He may or may not be one
	,
20.	Security of Our Website
	There is an intentional overlap here with the paragraph on

21. Disclaimers

We do not have sufficient information about your business
Our aim in drawing this paragraph is to limit your liability as far as possible, particularly against events
There is a substantial set of law which regulates what you can sell to ••••,
On top of that solid legal structure is an even larger structure relating to protection
We have therefore provided not merely alternative provisions within this paragraph, but
If you sell Worldwide,

	Our best advice to you is to include these disclaimers so far as \blacksquare \blacksquare \blacksquare \blacksquare
	You will see that we have also included in the provision for
22.	Your account with us
	These terms provide some protection in case of customer • • • • • • • • • • • • • • • • • • •
	,
23.	Indemnity
	We suggest no edits.
24.	Intellectual Property
	This paragraph is about protecting your IP rights • • • • • • • • • • • • • • • • • • •
25.	Dispute resolution
	This paragraph sets out standard terms 2015.
	The new law is directed at those *** **
	UK courts have more or less insisted on litigants going
	"
	The purpose of mediation (the most common form of ADR) is to settle a dispute. In practice it should

Mediation costs money. £1000 to £3000 would be \blacksquare
There seems to be some confusion in the EU regulations as to how
As a result of that act, arbitration entails very similar procedures to those in
The new regulations require that if you know of a mediator, you should
From here
The law requires that when your internal complaint handling procedure is exhausted then you
25.4: in the unlikely event that your business • • • • • • • • • • • • • • • • • •

However, as an online seller of goods the law requires you to provide a link to online alternative dispute resolution platform which is at http://ec.europa.eu/consumers/odr/

	You may find more details at:	
	http://www.legislation.gov.uk/uksi/2015/542/contents/made http://www.legislation.gov.uk/uksi/2015/1392/pdfs/uksi_20151392_en.pdf	
	Do	
26.	Miscellaneous matters	
	A number of special points.	
	Email communications are usually binding in the UK, but may not be , ■ ■ ■	
	Take care before agreeing to accept • • • • • • • • • • • • • • • • • • •	
	••••••	
	Rights of Third Parties Act -	
Notice of right of cancellation		
	At the end of the terms document,	
	The first part is your notice to your customers. The second	

End of notes