Website terms and conditions template: retail of hardware and licensed software

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commenting on each	
The template for the terms and conditions starts on the next page. Drafting notes	

Terms and Conditions

		re the contract between you and [Our Name] ("us",
=	are based on a set writte t your rights as well as o	en by Net Lawman and released under licence. They ours.
	are [your business nam	e], [a company registered in [country], number [■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
You a	re: Anyone who uses O	ur Website.
Please ■ ■ ■	e read this agreement ca	arefully and save it. If you do not agree with ■ ■ ■ , ■ ■ ■ ■ .
These	e are the agreed terms:	
1.	Definitions	
	"Content"	means the textual, visual or aural content that is encountered as part of your experience on Our Website. It may include, among other things: text,
	"Intellectual Property"	means intellectual property owned by us, of every sort, whether or not registered or registrable in any country, including intellectual property of all kinds coming into existence after today; and including, among others, patents, trademarks, unregistered marks,
	"Our Website"	means any website of ours, and includes all \blacksquare \blacksquare \blacksquare \blacksquare
	"Post"	means display, exhibit, publish, distribute, transmit and/or disclose information, Content and/or other material on to Our Website,

■■■;

"Product"	means any product sold or offered for sale I I I I I I I I I I I I I I I I I I
"Software"	means the software you will use in association with the Product. It includes all software owned by us, regardless of the source from which

2. Interpretation

.

In this agreement unless the context otherwise requires: 2.1. every term in this agreement applies both to the Product and to any 2.2. a reference to a person includes a human individual, a corporate entity and any organisation 2.3. in the context of permission, "may not" in connection with an

•••••• 2.4. the headings to the paragraphs and schedules (if any) to this 2.5. any agreement by either party not to do or omit to do something includes an obligation not to allow some = = = = = = = = = = = = = = 2.6. [except where stated otherwise], any obligation of any person arising **=** ; 2.7. a reference to an act or regulation includes new law of substantially the same 2.8. these terms and conditions apply to all supplies of Products by us. 2.9. this agreement is made only in the English language. If there is any conflict in meaning between the English language version of this agreement and any version or

3. Basis of Contract

3.1.	When you buy a Product driven by Software, you are also buying a licence limited to the use of that Software in association with the Product you have bought, subject to the terms of this agreement. We now grant a licence to you to
3.2.	In entering into this contract you have not relied on any representation or information from any source except the
3.3.	If you use Our Website in any way and make an order on behalf of another person you warrant that you have full authority to do ■ ■ ■ ■
3.4.	You acknowledge that you understand exactly what is included in a Product and you are satisfied that the Product • • • • • • • • • • • • • • • • • • •
3.5.	The Coffwere will be cold in hard convend problemed clangeids the
3.3.	The Software will be sold in hard copy and packaged alongside the ,
3.6.	You must not sub-license Software.
3.7.	You must not copy or publish Software except as • • • • • • • • • • • • • • • • • •
3.8.	The contract between us comes into existence when we receive
OR	
3.9.	The contract between us comes into existence only when we write to you to confirm that we agree to provide to you the Product you want. Your payment does not create a contract.
3.10.	We may change these terms from time to time. The terms that apply to you are those posted here

	3.11.	The price of a Product may be changed by us at any time. We will never change a price so as to affect ••••••••••••••••••••••••••••••••••••
	3.12.	If you make any payment for Products in the future, you will do so under ••••••••••••••••••••••••••••••••••••
	3.13.	We do not sell Products in all countries. We may refuse to deliver a Product if •••••••••••••••••••••••••••••••••••
4.	The	price and payment
	4.1.	The prices payable for Products are clearly set ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
	4.2.	[Unfortunately, we cannot guarantee that every Product advertised on Our Website is available. If at any time a Product •••••••••.]
	4.3.	The price charged for any Product may differ from one country to another. You may not be entitled to •••••••••••••••••••••••••••••••••••
	4.4.	Prices are inclusive of any applicable value added • • • • • • • • • • • • • • • • • •
	4.5.	Price of Software is included in the
	4.6.	If, by mistake, we have under-priced a Product, we will not be liable to supply that Product to you at the
	4.7.	The price of the Product does not include the delivery charge which will be charged at the rates applicable at the date you place your order and which
	4.8.	If we owe you money (for this or any other reason), we will credit your credit or debit card as soon as reasonably practicable but in any event no ••••••••••••••••••••••••••••••••••

5. Security of your credit card We take care to make Our Website safe 5.1. Card payments are not processed through pages controlled by us. We use one or more online payment service providers who will If you have asked us to remember your credit card details in readiness 5.2. for your next purchase or subscription, we will securely store your payment details on our systems. These details will be - - - - - -Cancellation and refunds 6. This and the following paragraph apply if you buy as a consumer as defined in the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 (the "Regulations"). 6.1. We now inform you that information relating to all aspects of our Products is not in this document but in our marketing material, 6.2. 6.2.1 If you have ordered a Product, but not received it, you may cancel your order without giving a reason, at any time within 14 6.2.2 If you have ordered a Product, and received it, you may cancel

■ ■ :

your order at any time within 14 days of the date you received the Product. You must tell us that you **TIME IDE IDE**

6.2.3

	can re-sell it at full price , ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ .
6.2.3.2	you comply with our procedure for returns and refunds. We cannot return your
	ancel your order is not available if the Product is a hard oduct in soft copy, ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
•	sible for the cost of returning the Product. We have no und to you,
of the ab	ove scenarios, we will return ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ 14
or sub	sequent defects
	the Product received from us immediately you received tell us of any defect or problem within 30 days
ocedure t	o return the faulty = = = = = = = = = = :
	duct must be returned to us as soon as any defect is red but not ••••••••••••••••••••••••••••••••••
-	you return the Product to us, please carefully re-read I, processor requirements, system compatibility] ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
set out with the	follow the returns procedure [provided on Our Website on the reverse side of the delivery note we sent to you Product / which we
	our money subject
·	eive the Product with labels ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ .
before y [manua please t set out with the return ye	red but not red b

6.2.3.1 we receive the Product in a condition in which we

	7.3.2	you comply with our returns procedure. We cannot return your money
	7.3.3	you tell us clearly what is the fault you complain of, when it first became apparent, and
7.4.	If any	defect is found, ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ = :
	7.4.1	repair or replace the Product, or
	7.4.2	refund the full cost you have paid including the
Deli	very a	and pick up
8.1.	Produc	cts are delivered within [30] days from the day you
8.2.	Delive ■ ■ ■ .	ry of the Software will be included with ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
8.3.	order.	ries will be made by the carrier to the address stipulated in your You = = = = = = = = = = = = = = = = = = =
8.4.		are not able to deliver your Product within [30] days of the date of rder, we shall
8.5.	We ma	ay deliver your Product in instalments if they are not all ■ ■ ■ ■ ■
8.6.	[Produ	icts are sent at our risk until signed for by you or by any other
8.7.	or ove	oducts must be signed for on delivery by an adult aged 18 years r. If no one of that age is at the address when the

8.8.	Signing	"Unchecked", " = = = = = = = = = = = = = = = = = =
8.9.		ets are sent by post.
8.10.	time, w	gree with you to deliver on a particular day or at a particular e will
8.11.	develop	Products will be delivered direct from the [manufacturer/pers/ software houses] who will contact
8.12.	Time fo	r delivery specified on the order,
8.13.		happy for you to pick up Products from our shop / • • • • • • • • • • • • • • • • • •
8.14.	If you ■	we will not be ***********************************
	8.14.2	Products are at your risk from • • • • • • • • • • • • • • • • • • •
	8.14.3	you agree that you are responsible for everything that happens after

9. Product returned

These		ons apply if you buy from
9.1.		not accept returns unless there was a
9.2.	••••	you return a Product to us, please carefully re - ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
9.3.	The Pro	oduct must be returned to [14].
9.4.	So far	
	9.4.1	with both the Product • • • • • • • • • • • • • • • • • • •
	9.4.2	securely wrapped;
	9.4.3	including our delivery slip [
	9.4.4	at your risk and cost.
OR		
9.5.	to return	st tell us by email message to [address] you that you would like in the Product, specifying exactly what Product
9.6.	The pro	cedure for return of Products is set out on

OR

	10.3.	If you wish to take advantage of this service,
	10.2.	Our obligation is to take back
	10.1.	These regulations provide that suppliers of equipment ••••••••••••••••••••••••••••••••••••
10. Waste Electronic and Electrical Equipment Regulations 2013		• •
		9.10.2 repair or replace the Product as we choose.
		9.10.1 refund the cost of return carriage;
	9.10.	If we agree • • • • • • • • • • • • • • • • • •
	9.9.	Most Products are covered by the [manufacturer/ developers/ = = = = = = = = 12 = = = = = = = = = =
	9.8.	In returning a faulty Product please
	0.0	
		at [url]. Please

	11.2.	You are the importer in law responsible for purchasing a Product which you are
12.	Diss	satisfaction with a Product
	12.1.	If for any reason you are not completely • • • • • • • • • • • • • • • • • • •
	OR	
	12.2.	Our most important task is to ensure your absolute satisfaction. We will always strive to reach
	12.3.	If you do not follow the procedure for complaints
13.	Soft	ware updates
	13.1.	The Software is updated from time to time. If you wish to receive information about updates, please register via
	13.2.	The Product
14.	Res	trictions on what you may Post to Our Website
	14.1.	You agree that you will not • • • • • • • • • • • • • • • • • • •

	14.1.1	be malicious or defamatory;
	14.1.2	consist in • • • • • • • , • • • • • • • • • • ;
	14.1.3	be illegal, ••••, ••••, •••;
	14.1.4	be sexually explicit or pornographic;
	14.1.5	be likely to deceive any person or be
	14.1.6	give the impression that it emanates from \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare
		;
	14.1.7	solicit passwords or personal information from anyone;
	14.1.8	be used to sell = = = = = = = = = = = = = = = = = =
	14.1.9	include anything other than words (i.e. \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare
		;
	14.1.10	be incomplete or ;
	14.1.11	request personal information from other users
	14 1 12	! link to any • • • • • • • • • • • • • • • • • • •
	14.1.13	send age-inappropriate
		10:
15.	Your Post	ing: restricted content
	In connection	with the restrictions set out
	In addition to t	he = = = = = = = = = = = = , = = = = = =

15.1.	Tiyperiiriks,
	keywords or words • • • • , • • • • • • • • • • • • • •
15.3.	the name, \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare
15.4.	inaccurate, false, or misleading information.
How	we handle your Content
16.1.	Our privacy policy is strong and precise. ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
16.2.	If you Post Content to any public area of Our
16.3.	Even if access to your text is behind a user registration it • • • • • • • • • • • • • • • • • •
16.4.	[You now irrevocably authorise us to publish • • • , • • • • • • • • • • • • • • •
16.5.	Posting content of any sort does not change your
16.6.	You understand that you are personally responsible for your breach of
16.7.	You accept all risk and
16.8.	Please notify us = = = = = = = = = = = = = = = = = =

17	Removal	of c	offens	ive	Conte	nt
	IXCIIIVVAI					51 I L

17.1.		avoidance of doubt,
17.2.	custom	under no obligation to monitor or record the activity of any er for
17.3.	If you a ■ ■ :	re = = = = = = = = = = = , = = = = = = =
	17.3.1	Your claim or complaint must be submitted to us in the form
	17.3.2	we shall remove • • • • • • • • • • • • • • • • • • •
	17.3.3	after we receive notice of •••••••••••••••••••••••••••••••••••
17.4.	•	y re-= = = = = = = = = = = = = = = = = = =
17.5.		ect of any complaint made by you or any person on your behalf,
17.6.	You no	w agree that if any complaint is made
	••••	
Seci	urity o	f Our Website
If you	violate ■	

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	ow agree that • • • • • • • • • • , • • • • • • • •
18.1.	modify, copy, or cause damage • • • • • • • • • • • • • • • • • • •
18.2.	link to Our Website in any way that would cause the appearance
18.3.	download any part •••••••, ••••••••
18.4.	collect or use • • • • • • • • , • • • • , • • • • ;
18.5.	collect or use any information obtained • • • • • • • • • • • • • • • • • • •
18.6.	aggregate, copy or duplicate in any manner any of the session session session.
18.7.	share with a = = = = = = = = = = = = = = = = = =
18.8.	Despite the above • • • • , • • • • • • • • • • • • • •
	18.8.1 create a hyperlink to Our Website for the purpose of promoting an interest common to both of us. You can do this without specific • • • • • • • • • • • • • • • • • • •
	18.8.2 you may copy the text of any

19.1.	If it is necessary for us to interrupt our service,
19.2.	You acknowledge that our
19.3.	You agree that we are not liable • • • • • • • • • • • • • • • • • • •
Intel	lectual Property
20.1.	We will = = = = = = = = = = = = = = = = = =
20.2.	Except as set out below, you may not copy, modify, publish, transmit,
20.3.	You may not use our name or
You a	gree that at all times you will:
20.4.	not to cause or permit • • • • • • • • • • • • • • • • • • •
20.5.	notify us •••••••••••••••••••••••••••••••••••
20.6.	;
20.7.	
20.8.	

	20.9.					
	20.0.	:				
		20.9.1				
		20.9.2				
		20.9.3				
		20.9.4				
	20.10					
21.	Disc	claimers and limitation of liability				
		(,				
	•••	,				
	21.1.					
	21.2					
	21.2.					
	21.3.	:				
		21.3.1 the data security of the Product,				
		21.3.2				
		21.3.3 malfunction in any hardware of yours:				

	21.3.4				
	21.3.5	the provision or failu			
21.4.					• • • •
21.5	• .				
21.0.		12	,		•••
21.6.					
	21.6.1	indirect or conseque	ential loss; or		
	21.6.2	.,	,		
		••••••			
21.7.				■■■■■,■■	■ ■ , ■
) -	1999 /2017 ,			
21.8.	••••	[]	,	
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)			
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21.10.	
04.44	
21.11.	•••••
	21.11.1 useful to you;
	21.11.2 of satisfactory quality;
	21.11.3 fit for a particular purpose;
	21.11.4
21.12.	
21.13.	
	.,
21.14.	
2 1.17.	:
	21.14.1 malfunction in any hardware of yours;
	21.14.2
	;
	21.14.3 the provision or failure to provide any firewall;
	21.14.4
	21.14.5 delivery of Content, material or any message;

	21.14.6 privacy of any transmission;
	21.14.7
	21.14.8
04 45	
21.15	
21.16	
21.17	
OR	
21.18	
	•,••••£[10,000].•••
21.19	(
	((
) () 2017 .
21.20	
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22.	You	indemnify us
		;
	22.2.	your breach of this agreement;
		,,,;
		;
	22.5.	
	_	£ [100 . 00]
23.	Disp	ute resolution
		2015 .

23.3.		 	 	 	 		 		
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23.4. We can propose an ADR Provider or will listen to your proposal. If you are in any way concerned, you should read the regulations at: http://ec.europa.eu/consumers/odr/.

24. Miscellaneous matters

24.1.	••																										
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24.2.	••																										
	.																										
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24.3.	••																										
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24.4.	••																										
	••						•				•								• •	• •			I =				-
24.5.					ı =			•				•					•	•					ı =	•	•		_
	••	••	•			, ■	•	-	•		•	= :															
	24.	5.1		• •			•		- 1	-	•			•	•	•	•		•	•	•	•	-			•	-
			-			,																					

24.5.2 issue a claim in any court.

24.6.	
24.7.	
24.8.	
	It shall be deemed to have been delivered:
	••••; •••••;
	24
24.9.	1999 / () (
24.10.	
	, [
24.11.	

Information about your statutory right to cancel
Your right to cancel
2013,
14
How to cancel
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[
<i>,</i>
Model cancellation form
[
J
[,,,,,,

		•]/===	 -[=],		
	:[===	 	 		 	
■ ■ ■],						

Address: [enter your address],

Signature: (only if this form is notified on paper)

Date: [date]

Explanatory notes:

Website terms and conditions template: retail of hardware and licensed software

General notes

1. About the Consumer Contracts (ICAC) Regulations 2013

For an online retailer of goods the new Regulations are evolutionary rather than a revolution. We have written a number of <u>articles explaining each point</u>.

The required information is explained fully in our article "<u>Information</u> requirements for <u>Distance Contract</u>". Here is a short version:

- a. description of the main characteristics of the goods;
- c. Your identity, land address and full ■ ■ ■ ;
- d. the arrangements for payment and delivery of goods;
- e. the telephone cost of communicating with you when it is not calculated
- f. the functionality, including applicable technical protection measures, ■■ ■ ■ ;
- h. whether, if the customer exercises the right to cancel, he must bear the

Next, we will tell you about the $\blacksquare \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare \blacksquare$.

If the customer at any time chooses to purchase goods from your website, he may cancel his order within 14 days without giving any reason. When he

	cancels the order, you must give $\blacksquare \blacksquare \blacksquare$
	Please note: When you sell goods (even it includes software in hard medium) to consumer, you have no choice but to inform your customer about his cancellation right and provide cancellation form. That means your customer may cancel the order and return
2.	What you need to do to comply with the
	The Act applies to all personal data you collect, use or store. The scope ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
	We have drawn a comprehensive privacy notice. It reassures your website visitors that you take their privacy seriously. More importantly, your adopting it will prompt you to make whatever changes are necessary in your day to day business. You can download it at https://www.netlawman.co.uk/d/website-privacy-policy
	For this terms and conditions document, you do not have to explain to customers that you comply with law - any more than you would tell them you comply with any other law.
	Nonetheless, if a customer or client takes the trouble to read this T&C document, the reason is probably because they seek re-assurance. For that reason, and not for any legal reason, we have included a few points of information. There is no reason why you should not do so too. If you do, we strongly advise to keep ••••••••••••••••••••••••••••••••••
	As a vastly reduced summary, the important areas of the
	 you do not have a provision where you are assuming implied consent of customer to use his information I I I I I I I I I I I I I I I I I I I
	 if you allow a user to post information to your website, you may not process, edit or change that information without express consent, if such
	Until now, you could simply ask for a tick to a box indicating that your customer or client has read your T&C. That is no longer good enough. You need The state of

.................

You may find full list at:

https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/

https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/applications/children/

We have drawn this terms and conditions document on the assumption that you would make practical changes on your website and use an updated privacy notice. So as to allow

Paragraph specific notes:

Notes numbering refers to paragraph numbers.

1. Definitions

We use You might decide to change to

"Product" "Robots" / "Digital cameras"

"Our Website" "Robot Store"/ "Camera shop" / " ■ ■ ■ ■ ■ ■ ■ ■ "

But if you do change the defined word, **make sure it applies to every use of it in the document**. Remember too, that when a word or phrase is defined, the defined meaning, **TOTAL**, **TOTAL**

You should first decide on the contents of the document, then return to check

2. Interpretation

	Leave these items in place unless there is a good reason to edit • • • • • • • • • • • • • • • • • • •
3.	Basis of contract
	Technically, you are both selling a product and granting a licence for use of your software. The licence we provide here is ••••; •••• •••
	This paragraph also covers when a contract comes into effect. If we did not include such wording here, your website could be
	•
4.	The price and payment
	Edit these paragraphs to suit your business.
5.	Security of your credit card
	This paragraph is more for information than contractual commitment. We have included it here because many users
	For payment you may have various alternatives like the ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
6.	Cancellation and refunds
	If you sell only to businesses and organisations,
	This paragraph sets out your customer's rights as a "gold standard". In the past, the law has not compelled a seller to disclose his legal obligations. So sellers have not done so. These regulations change that. Because many organisations continue to keep customers in
	,

- Provision of information
- the 14 day cancellation period

Liability for subsequent defects A buyer's right to return faulty goods dates back to 1890. It applies today to all If goods are not of satisfactory quality, as described and The minimum period within which you can insist on returned is six months. However, in common law, the return period depends on the estimated life of the product. If you expect it to last for twenty years, you could reasonably **= =**) This paragraph sets out "standard" limits to enable you to comply with the _____2015.____ -----------If goods are defective on arrival or within 30 days, the buyer is entitled to a full refund of the cost, the cost If a defect becomes apparent only later, it will not be clear whether the buyer must accept a repair, an alternative, a precise replacement, or his money back. _______2015 . ■ . Delivery and pick up There are many possible arrangements you could make. We have therefore provided a **B B B B B B B B B B** . **B B B B B B**

"no fault" - - - - - - 14 - - - - - - - - -

7.

	This paragraph includes terms to return defective products
	We have provided a sensible set of terms. However, the law everywhere provides that if you sell defective products or services you are
	••••
	We have added for your convenience provisions for returning which
10.	Waste Electronic and Electrical Equipment Regulations 2013
	The WEEE Regulations are a requirement for retailers who sell electrical
	goods. ••••••••••••••••••••••••••••••••••••
11.	Foreign taxes, duties and import restrictions
	It is important to make this point clear if any of your sales are to other countries. It is not simply a question of avoiding expense or dealing with these matters yourself.
12.	Dissatisfaction with a Product
	We have included this as an option.
13.	Software updates
	We have included this as an option. ••••••••••••••••••••••••••••••••••••
14.	Restrictions on what you may Post to Our Website
	This and the following four paragraphs relate directly to aspects of the interface between you and your buyers. The more they are allowed to enter data, upload, download, leave messages, and so on, the

Product returned

	The paragraphs in this section have two purposes: the first is the obvious and named purpose of preventing damage to your website and establishing a contractual obligation by your site users not to
	No matter what you put in these paragraphs, there is no certainty that you may not be the subject of some sort of attack or other problems. However, we do think
	Of course, anyone who wishes to • • • • • • • • • • • • • • • • • •
	We suggest that you edit these paragraphs in I I I I I I I I I I I I I I I I I I
15.	Your Posting: restricted content
	This paragraph continues in the vein of the previous one. As you ■ ■ ■ , ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
16.	How we handle your Content
	It is a question of
	This particular paragraph covers a sensitive issue. You should edit to suit the way you operate
17.	Removal of offensive Content
	This paragraph is targeted at anyone who is aggrieved by your site content. He may or may not be one

18.	Security of Our Website
	There is an intentional overlap here with the paragraph on
	•••
19.	Interruption to our service
	These paragraphs give you a
20.	Intellectual Property
	Few business managers appreciate just how
	We suggest that •••••••••••••••••••••••••••••••••
21.	Disclaimers and limitation of liability
	We do not have sufficient information about your business • • • • • • • • • • • • • • • • • •
	Our aim in drawing this paragraph is to limit your liability as far as possible, particularly against events
	!
	There is a substantial set of law which regulates what you can sell to •••,

On top of that solid legal structure is an even larger structure relating to protection
We have therefore provided not merely alternative provisions within this paragraph, but
••••••
If you sell Worldwide,

It is possible that neither of these alternatives will be entirely enforceable. ■ ■
•
Our best advice to you is to include these disclaimers so far
You will see that we have also included in the provision for
••••••
You indemnify us
We suggest no edits.
Dispute resolution
This paragraph sets out standard terms 2015.

exhausted then you

	23.4: in the unlikely event that your business • • • • • • • • • • • •
	However, as an online seller of goods the law requires you to provide a link to online alternative dispute resolution platform which is at http://ec.europa.eu/consumers/odr/
	You may find more details at:
	http://www.legislation.gov.uk/uksi/2015/542/contents/made http://www.legislation.gov.uk/uksi/2015/1392/pdfs/uksi_20151392_en.pdf
	Do • • • • • • • • • • • • • • • • • • •
24.	Miscellaneous matters
	A number of special points.
	Email communications are usually binding in the UK, but may not be, ■ ■ ■
	Take care before agreeing to accept • • • • • • • • • • • • • • • • • • •
	••••••
	Rights of Third Parties Act -
	•••••
Notic	ce of right of cancellation
	At the end of the terms document,

The first part is your notice to your customers. The second ■ ■ ■ ■ ■ ■ ■ ■

End of notes